
A close-up photograph of two hands, one from the left and one from the right, with fingers curled to form a heart shape. The background is bright and out of focus, suggesting an outdoor setting with sunlight. The text is overlaid on this image.

Annual report 2013.

NGO “Democracy-Organizing- Progress”

Prijedor, December 2013

Annual report 2013, NGO „Democracy-Organizing-Progress“

A close-up photograph of two hands, one from the left and one from the right, with fingers curled to form a heart shape. The background is a bright, out-of-focus outdoor scene, possibly a beach or park, with a blue sky and a body of water. The lighting is warm and golden, suggesting a sunset or sunrise.

*„ I love my town
and
build my community“*

Introduction

It is my pleasure to introduce Annual report about activities and financial matters of NGO “DON” in 2013+ and have opportunity to introduce to public review all our accomplishments during the previous year through program goals: strengthening of civil society, humanitarian, voluntary and educational goals, economic strengthening of citizens, building of communities, consumer protection, monitoring of electoral process.

This report represents the most important challenges that civil society encountered in BiH in the previous year which were the impulse for key initiatives started by NGO DON, including organizing citizens to solve local problems, cooperation of profit and nonprofit sector, active enrolment of youth in voluntary work, community building, consumer protection, monitoring of electoral process and realization of community valuable activities.

Parallel with implementation of its main activities, “DON” invests in further development of human resources. Majority of our staff has attended comprehensive and intensive capacity building program. This program included themes such as development of proposals according to EU standards, time management, fpublic advocacy, NGO and sustainable energy sources, etc.

During upcoming year, “DON” will continue to implement its mission and main goals that are drafted according to past accomplishments and lessons from past year. For this purposes we developed numerous projects and other activities which main goal is to meat modern challenges of democracy and civil society in our country.

During 2013 we continued with humanitarian activiteis by organizing collection of food and clothes for our citizens through „Community centre”

Many activities could not be realized without support of people that recognized our qualities and our work; therefore I express gratitude toward our donors, domestic and foreign, international governmental and non governmental agencies and foundations that financially supported our activities in 2013. Also we are thankful to our volunteers, associates and partner organizations from whole B&H for their support, dedication and enthusiasm in initiatives that we mutually undertake, hoping to continue and widen cooperation in future.

Murisa Marić

Executive director, NGO „DON“

HISTORY OF ASSOCIATION AND PRESENTATION OF THE MOST IMPORTANT ACHIEVEMENTS

BASIC INFORMATION AND DATA ABOUT THE ASSOCIATION

PROFILE OF ASSOCIATION

NGO "DON" was founded in 1997 and after a year of informal work registered at the Basic court in Banja Luka on the 28th of December 1998. Under the under: Rg-214/98. According to the new law on Associations and Foundations of RS it was reregistered on the 29th of April 2002 under the number: F-1-71/02. Statute amendments were registered on the 5th of February 2008 at the Basic court in Banja Luka.

MISSION

"DON" is Association that aims its activities towards individuals, groups of citizens and institutions in cooperation with other organizations by applying methods of general and vocational trainings organizes and involves citizens in social flows and economical development of communities.

VISION

"Citizen in the center of a stable and socially just state of Bosnia and Herzegovina"

BENEFICIARIES

- Citizens through local communities
- Volunteers
- Consumers
- Employed
- Activists
- Local governments
- Associations-potential partners
- State
- Donors
- Economic sector

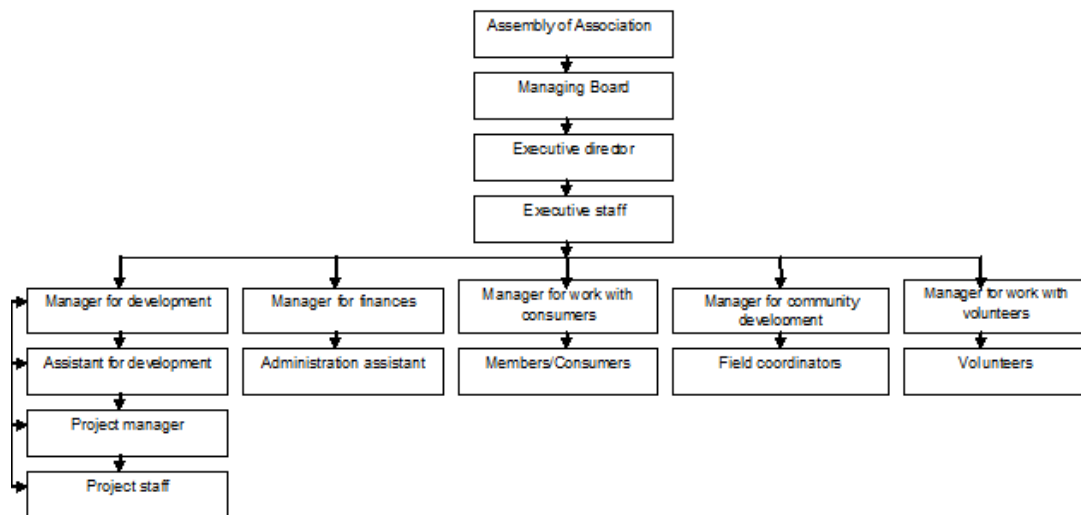
VALUES

DON in its work is guided by the basic principles: optimism, commitment and creativity. We are recognized as a stable, responsible and reliable partner aiming to effectively, persistently and influential work in the community.

Program goals, tasks and activities of Association are:

1. Work on straightening of civil society
2. Work on humanitarian, volunteer and educational goals
3. Work on economical straightening of citizens
4. Work on community building
5. Work on consumer protection
6. Monitoring of electoral process.

STRUCTURE SCHEME



WORK ON HUMANITARIAN, VOLUNTARY AND EDUCATION GOALS IN 2013

Within its strategic objectives, “DON” during past years pointed its activities toward individuals, groups of citizens and institutions where in cooperation with other organizations using methods of general and expert training helps development of volunteering and humanitarian work.

Through different projects, informal educations, promotions of volunteering and activism, promotion of youth rights, passing over knowledge and practices,

from different ethnical backgrounds, we give youth opportunity to develop their skills and socialize and engage in social and economic flows of society where their rights will be acknowledged and achieved.

In continuation of our work dedicated to this strategic program, DON realized 1 project in 2013:

- „Children Smile's Camp 2013.“

PROJECT: „Children Smile's Camp 2013“
DONOR: Foundation ArcelorMittal, Prijedor
DURATION: 20.05. - 24.05.2013



After successful implementation of project "Children Smile's Camp 2012", NGO "DON" Prijedor with financial support of ArcelorMittal Foundation Prijedor with the consent of Ministry of education and culture RS, second year in a row organized children camp on the Kozara Mountain (Benkovac) within the project "Children Smile's Camp 2013".

In period from 20.05. to 24.05.2013. children camp was organized in Benkovac where 200 children from four multiethnic elementary schools from Prijedor stayed in the nature and learned, amused and recreated. During the camp through interactive workshops children developed creativity, promoted activism and volunteering aiming to socialise children from different ethnic backgrounds.

New friendships,

New friendships, modeling creations from recycled materials, engaging in traffic with children's favorite means of transportation bike, sporting events, scout skills, and creative workshops for making jewelry and articles of plaster captivated the attention of both children and their teachers for all five days. Taking care of young people and their voluntary participation in the camp took about 50 workshop leaders, teachers and volunteers, and 16 volunteers from the Union of Students of the Mining School in Prijedor, whose volunteer work, through his example exercised promotion of volunteerism and activism among young people. The last day of camp was organized at the final event which was presented children the skills they learned during the five days of camp.

“Volunteers make difference“

NGO "DON" for many years is bringing together volunteers through various programs and through various forms of action. In 2013 year we continued to work as part of a family of local voluntary services.

Important!

Our work has been recognized by the Ministry of Family, Youth and Sport and gave us a special award for special contribution to the organization of volunteering, as well as the award for Sasa Karalić as one of the most successful volunteer in the Republic of Srpska.



Important award

Award from the city of Prijedor

On the celebration of the town of Prijedor, 16 May 2013th, NGO "DON" is awarded a prize from the City of Prijedor for particularly valuable results in the field of civil society development and promotion of the town of Prijedor.



WORK ON CONSUMER PROTECTION IN 2013

In 2008 NGO DON introduces in its work strategic program-consumer protection. As one of the eighth consumer protection associations in Republic of Srpska registered at the department for consumer protection, Ministry of Trade and Tourism, Government of Republic of Srpska. In the year behind us Association as part of the regular activities of the Consumer Protection was working on:

- Control the price of basic food items each month in four shopping centers in Prijedor;
- Monitoring of issuing fiscal receipts to consumers with all service providers;
- Control of seasonal discounts and sale in Prijedor and towns of Prijedor region;
- Representation before the consumer service providers;

From its foundation of the Consumer Protection, Association provides legal assistance to citizens in case of violation of consumer rights by retailers and service providers

2013	260
In writing 208 consumers	Phone 52 consumers
The most common consumer complaint	
Electricity, heating, water supply, utility	119
Complaints	30
Absence of declaration of the product	25
Unfair business practices (banks, etc..)	31

In order to better inform citizens about consumer rights all activities related to consumer protection are published on the website of the Association, and the Facebook page of the Association for Consumer Protection DON. We are also regularly interlocutors with reporters of Nezavisne newspaper and Blic who in their texts regularly publish statements and information from DON's researches.

PROJECT: "Holders of consumer protection at citizen service"

DONOR: The Government of the Republic of Srpska, Ministry of Trade and Tourism

DURATION: May 2013

In the area of town Prijedor, Municipalities Novi Grad, Kostajnica, Oštra Luka, Gradiška, Kozarska Dubica, the project "Holders of consumer protection at citizen service" was implemented.

Project aimed to introduce consumers of Prijedor region and wider about the Law on consumer protection and ways of achievement of consumers rights and further more with institutions which are holders of consumer protection in Republic of Srpska.

Activities within the project we have increased the number of informed traders, service providers, and citizens about the Consumer Protection Law in Republic of Srpska and holders of consumer protection. Also initiative for forming of the branch offices for consumer protection within NGO DON was initiated. Cooperation between holders of consumer protection in RS and Prijedor region has developed.



Consumer protection conference

WORK ON MONITORING OF ELECTORAL PROCESS IN 2013

Since its foundation the Association "DON" works on monitoring the electoral process. After the elections in 2012 we joined the search for new opportunities to improve the electoral process which was one of the conclusions of the conference held after the election in 2012.



The Council of Europe in cooperation with the Central Election Commission organized a training set for 20 NGOs and about 160 representatives who have become owners of valuable Certificate, which allow them further activities on education of observers and monitoring the elections.

Eight representatives of DON became the owners of this Certificate. It is important to note that in addition to the employees involved in the process DON's volunteers who were observers at the previous election now can be observers and educators for new observers.

WORK ON STRENGTHENING OF CIVIL SOCIETY IN 2013

Civil society in Bosnia and Herzegovina has a large number of organizations working at the local level.

These are mostly small organizations, volunteer with limited technical and organizational capacities. Although there is no database of all registered organizations, the assumption is that it currently has about 12,000 most of whom are associations, with a small number of employees (up to 5 employees).

The area of operation of our Association refers to the contribution to the process of strengthening the capacity of civil society in promoting human rights and democratic reform in BiH. Our goal is to achieve that civil society organizations are recognized for their contributions to the community and beyond as a serious and unavoidable factor in society.

Through a program of strengthening the capacities of civil society organizations we improve knowledge and skills of representatives of CSO for their active participation in public policy, advocacy of practical politics, and contribute to the active participation of associations in programming and monitoring the use of public funds.

In the area of Prijedor, in the field of strengthening civil society, NGO "DON" is emerging as an essential factor. It is recognized as a leader in the promotion and implementation of important social values: peace and nonviolence, protection to human rights, strengthening the capacity of civil society organizations, the rights of vulnerable groups and the fight against corruption.

From the authorities we are recognized as a relevant partner in the establishment of true and genuine dialogue through which can be mobilized all capacities of local communities to solve many problems of the citizens.

PROJECT: „Civil society in action for dialogue and partnerships“

DONOR: European Commission IPA

DURATION: 01.06.2011. - 24.05.2013.

Project is designed to improve and build new innovative methods, techniques, tools and approaches in order to approach more effective communication and cooperation between NGOs, local governments and citizens, and their inclusion in decision-making processes and policy making processes.



Six NGOs from Bosnia and Herzegovina, as well as representatives from the Croatian and Serbia have been working on improving the design and construction of innovative new forms, methods, techniques, tools and approaches for more effective communication and cooperation between NGOs, local authorities and citizens, and their involvement in policy-making processes and decision-making.



The realization of the activities

- ▶ Improved organizational / management capacity of NGOs that are engaged in the promotion of democratic governance at the local level;
- ▶ Help actions to raise awareness and promotion of the democratic potential of NGOs and their role in good local governance;
- ▶ Endorsed action NGO networking at local and regional level in BiH;
- ▶ Helped raise awareness of policies, decision-makers about the EU standards of good governance and citizen participation;
- ▶ Helped maintain the cooperation of NGOs and local authorities in Bosnia and Herzegovina with their partners and other IPA countries and EU Member States;

PROJECT: „Community centre“

DONOR: European Commission through IPA cross border cooperation program Croatia – Bosnia and Herzegovina 2007-2013

TRAJANJE: 15.05.2013 - 15.05.2014.

"DON" is implementing the project entitled "Community Centre" funded by the European Union under IPA CBC Croatia - Bosnia and Herzegovina from 2007 to 2013.

In Bosnia and Herzegovina project is implemented by NGO "DON" in partnership with the association "ključ budućnosti" from Ključ, in Croatia association "IKS" Petrinja in partnership with the Association "PGP" Sisak. Community centers were opened in Prijedor, Petrinja and Ključ.



The Community Centre, educate citizens through training, promotions, events, activities and campaigns on the importance of active citizen in a democratic society, their importance and role as active citizens and realization of citizens' rights, particularly focusing on their interests.



In the center of the Civil unemployed receive job search assistance, formed by a group of self-support, adopt new knowledge and skills, animate community members to participate in volunteer activities, as well as citizens, we offer free legal aid.

- So far, the educations of the Community Centre attended 230 unemployed persons,
- Internet page www.gradjanskicentar Prijedor.org has had 10405 visits,
- U During one month the news on facebook page views over 1000 citizens,
- Legal assistance was requested 93 times
- 26 representatives of CSOs in B&H and Croatia were educaed on the development of project proposal acording for IPA funds and 3 project proposals were developed and dumbled for funding.

WORK ON COMMUNITY BUILDING IN 2013

NGO “DON” is for 15 years working on strategy goal Work on community building, improvement of quality of life in local communities, meeting citizen needs offering new solutions for problems in local community. Hiring new human resources and other sources of support in community as well as raising awareness of citizens, we improved cooperation with representatives of local communities, local governments, economic businesses and other actors.

Beside that we ensured long term and sustainable local citizen initiatives, through active participation of citizens in development of local communities.

How important is work with local communities that DON is included in,

witness the information that National Assembly of Republic of Srpska in December 2012 has adopted important regulation on elections in local communities which is one of important new things because citizens will have opportunity to on the transparent way select representatives of Council.

In Prijedor by the mentioned instructions in 2014 elections for representatives of community councils will be organized.

Local communities should be a mechanism through which citizens are actively involved in decision-making processes at the local level.

PROJECT: “New local communities for new local governments in B&H”

DONOR: European Commission, EIDHR

DURATION: 01.01.2012. - 31.12.2013.

Using long experience in work in local communities and seeing citizen needs over B&H together with Centre of Civic Initiatives started the initiative for amendments of law on local self-government in Federation of B&H.



With support over 50 NGOs this initiative special emphasis place on selection of management of local communities, citizen participation in decision-making in municipalities, such as decision on municipal budget, planning, education, creation of proposals informing and reporting between municipalities, local communities and citizens.

Local communities should become functional institutions and citizens should use them as they purpose of establishment has set. Local communities should be mechanism for including citizens in decision-making processes on local level.

Summarized and processed proposals for amendments on law of both entities were sent to responsible Ministries.

The result of these actiivites is that in Republic of Srpska in October 2013 new law on local selfgovernment was adopted, the Draft Law on Amendments to the Law on Principles of Local Self-Government in the Federation of Bosnia and Herzegovina, after approval by the House of Representatives of the Federation, left without sufficient support the House of Peoples for only one vote.

How important is work with local communities that DON is included in, witness the information that National Assembly of Republic of Srpska in December 2012 has adopted important regulation on elections in local communities which is one of important new things because citizens will have opportunity to on the transparent way select representatives of Council.

WORK ON ECONOMIC STRENGTHENING OF CITIZENS IN 2013

Lifelong learning refers to "any activity of life-long learning in order to improve the knowledge, skills and competences within a personal, civic, social or professional activity of the individual". Lifelong learning is the idea of establishing learning at all stages of life and in all forms in which the (formal, non-formal and informal).

The concept of lifelong learning is most often associated with economic goals, such as improved competitiveness and permanent employment. On the other hand, should not be ignored equally important objectives that contribute to the more active role of the individual in society.

These goals are fostering social inclusion, active citizenship and personal development.

Our experience dates back beyond the borders of our country (Italy, Hungary, Sweden, etc.) where we learned about the importance of creating opportunities to acquire new knowledge through informal civic-education, obtaining a certificate that will make it easier to find new jobs, and also the recommendation of employers that the trainees obtaining certification passed through very high-quality theoretical and practical training and have gained a high level of knowledge.

During 2013, we conducted several projects devoted to this strategic objective:

1. "Leadership to employment"
2. "Educate yourself to help others"
3. " Educate yourself = Path to economically strong woman"

PROJECT: „Leadership to employment “
DONOR: UNDP – LOD III
DURATION: 15.04.2013. - 15.12.2013.

For few years "DON" by their work on field points to the possibility of introducing new practices of informal adult education, through targeted training of unemployed people interested in different areas, and one of them is certainly the area of making souvenirs, ornaments and usable objects, which improves the tourist offer of the local community and economic status of citizens.



What we have achieved:

- ▶ We have organized a set of education in making souvenirs, ornaments and usable objects, thus improving the tourism offer of the Municipality;
- ▶ Provided additional training and created opportunities for the engagement of the twenty-one unemployed females registered with the Employment Bureau in municipality Kozarska Dubica;
- ▶ Organized Fair in Kozarska Dubica, and profit from sales at the fair used to establish the Association of Women (DAR Dubički Aktivni Rad);
- ▶ Donated 10 info booths to Tourist Organization of Kozarska Dubica.

Considering that one of the basic human rights and the right to learn and acquire knowledge, and the right to work, we want to point the options that can be offered through the acquisition of new knowledge and facilitate participation in the race for new market opportunities in employment.

For the local community benefit is reflected in a new mode of education through non-formal civic education which confers the possibility that a large number of educated unemployed persons, directed toward occupations that are missing in the labor market and find their work for a definite or indefinite period of time.

PROJECT: „Educate yourself to help others “

DONOR: UNDP

DURATION: 15.04.-15.11.2013

In accordance with our program goals and aspirations to educate citizens and create conditions for employment and self-employment, we decided to do the training for the care of elderly and disabled persons.



In a period of seven months implementation of activities in the municipality of Novi Grad enabled

- * Training for 16 unemployed women in the field of care of elderly and disabled people on topics of psychology, medicine, physical therapy and social care,
- * Under professional supervision and collaboration with the Centre for Social Work, practical training in the field conducted with 32 users,
- *3 participants engaged to take care of two elderly,
- *2 participants are engaged to take care of one old and one disabled person,
- * One participant temporarily engaged to work in a public institution,
- * One participant found a job in Germany.

In the theoretical part of the training was spent 896 hours in the practical part of 2048 hours, a total of 2944 working hours per person or 56 hours of theory and 128 hours of practical training.

Also the Association that will address in the future care of the elderly, disabled persons was founded.

As a collaborator in the project, we had the Social Work Centre Novi Grad and Employment Novi Grad who helped us in the selection of beneficiaries and the unemployed in the municipality of Novi Grad. It also mirrors their role in ensuring maintenance personnel training for the unemployed and occasional visits to the elderly, disabled persons in Novi Grad.

PROJECT: „Educate yourself = Path to economically strong woman “

DONOR: FIGAP

DURATION: 01.09.2013. - 31.12.2013.

Poor economic status of women is caused by a lack of adequate jobs, and is directly related to the limitations in access to education. Without a doubt, the low degree of education and experience contribute to the high percentage of female unemployment, but discriminatory practices further complicate opportunities for women to participate equally in the labor market.

Therefore, it is necessary to continuously work on economic empowerment of women through education, because it provides a basis to strengthen their role in society and the path to sustainable development. Economic independence of women is the key to their overall equality. That is why we decided to help women who want to start their business, gain self-confidence, the necessary knowledge, skills and contacts to enable greater utilization of female labor resources and economic prosperity.



In this way we enable women greater perspective in the search for jobs that provide livelihoods for themselves and their families, as well as incitement to self-employment and start their own business.

We have also organized meetings with women in local communities where we have presented successful women in the economic, political and social life, that talked about their life experiences, and encourage them to take on the role of leaders in their households, communities and the potential business tasks.

MOST IMPORTANT OUTSIDE OF PROJECT ACTIVITIES IN 2013

PARTICIPATION ON CONFERENCES, WORK OF NETWORKS, TRAININGS, DEVELOPMENT OF STRATEGIES:

- Participation in work of “Recom”- conference on Jahorina,
- Participation in work of “ACCOUNT” network, network “NEVEC”, Peace network and Compact +,
- Women formed an alternative government at the state level, the representative of "DON" was selected as President,
- An active partnership role with CRS in developing the Strategy of Social Nonprofit Housing Act and the non-profit social housing (Prijedor, Mostar, Banja Luka, Srebrenica, ZE DO and BPK Canton)
- Monitoring of the Assembly of Prijedor

CAPACITY BUILDING OF MEMNERS OF ASSOCIATION

- Training “Education of observers from CSOs in B&H about European standards in electoral process”
- Organizing of the training for members of CSOs on the development of project proposal topic, for organization “XY” Sarajevo and 12 CSOs from Kozarska Dubica,
- Participation on the training management of time (2 members of “DON”)
- Participation on the training “Public advocacy”, organized by TACSO
- Participation on the training “NGO and sustainable use of energy”, organized by European Council school of political studies (2 members “DON”)

- **Organizing info booths:**
- “Equality for women in the countryside” info booth dedicated to international Day of women on the countryside, (Gender center of RS government)
- “The White Ribbon ” - “ Men in the fight against male violence against women" promotion campaign. (Gender center of RS government)

HUMANITARIAN ACTIONS IN 2013

➤ **“Bread for later”**

Association of Citizens "DON" joined the action "Bread for later - Portal dobrote," and launched a campaign in the town of Prijedor. The idea of this action is that our fellow citizens buy more bread and leave it in the designated places. The bread will be after taken poor citizen of our town, and so small gesture can make a great impact. Participation in the action was taken by Dragstor "Spartak" and bakeries "Klas", "Rossi", "Rubin" i "Sana".



➤ **New Year's humanitarian campaign "It's good to be good"**

New Year campaign called "Good to be good" in 2013 collected candy, food and hygiene products, and packed 667 packets for children from socially disadvantaged families in Prijedor. Packets were distributed in 31 local communities. In addition, 25 packets of food were distributed. Packets were distributed to children who were patients of the General Hospital of Prijedor, children from the Roma houses and pensioners in a nursing home in Prijedor.



“DON” IN MEDIA IN 2013.

Media	Number
Number of publisher articles on the internet sites www.donprijedor.com ; www.gradjanskicentarpd.com ;	350
Number of visits to the internet sites www.donprijedor.com ; www.gradjanskicentarpd.com ;	52000
	10250
Number published/collected articles in printed and electronic media and TV	565

FACEBOOK PAGES OF “DON”

Page	Number of views
Udruženje DON	5556
Liderstvom do zapošljavanja	55453
Obučite se da pomognete drugima	3428
Centar aktivnih građana	105000
Kamp dječijih osmjeha	1557
Obučite se = Put do ekonomsko snažne žene	4191
Udruženje za zaštitu potrošača	3973
TOTAL	179158

Projects and sources of funding in 2013. Planned expenses for 2014.

Donor	Project	Amount of donation	Implemented/ spent in 2013	Implemented/ spent in 2014
Foundation ArcelorMittal	„Children Smile's Camp 2013“	29,000.00	29,000.00	-
FIGAP	„Educate yourself = Path to economically strong woman“	12,000.00	12,000.00	-
UNDP	„Leadership to employment“	46,180.00	46,180.00	-
UNDP	„Educate yourself to help others“	30,632.00	30,632.00	-
IPA, European Commission	„Civil society in action for dialogue and partnerships“	16,983.96	16,983.96	-
EIDHR, European Commission	“New local communities for new local governments in B&H”	13,834.80	13,834.80	-
The Government of the Republic of Srpska, Ministry of Trade and Tourism	"Holders of consumer protection at citizen service"	13,434.22	13,434.22	-
The Government of the Republic of Srpska, Ministry of Trade and Tourism	Annual administrative costs for consumer protection	4,800.00	4,800.00	-
City of Prijedor	Prize from the City of Prijedor for particularly valuable results in the field of civil society development and promotion in Prijedor	1,500.00	1,500.00	-
City of Prijedor	Cofinancing for realization of activities within project "Community Centre"	5,000.00	5,000.00	-
CRS	Cofinancing for realization of activities within project "Community Centre"	3,609.60	3,609.60	-
IPA, European Commission	"Community Centre"	96,306.50	50,865.12	45,441.38
Višegrad fund	Community media +	20,555.77	9,637.24	10,918.53
UNDP	Leadership to employment II Educate yourself to help others II	53,150.00	21,527.79	31,622.21
CRS	Draft development of strategy and action plan for BPK Canton, Goražde and Prijedor	31,250.00	233.90	31,250.00
CRS	Draft development of nonprofit housing in Banja Luka	14,400.00	-	14,400.00
UKUPNO:		392,636.85	259,238.63	133,632.12

Projects and sources of funding in 2012

Donor	Project	Amount of donation
Center of civic initiatives	“Citizens in electoral process”	150153,20 KM
EC-IPA	„Civil society in action for dialogue and partnerships“	4641,45 KM
OKC Banja Luka	“Volunteers make difference “	4734,00 KM
ArcelorMittal Foundation Prijedor	Children Smile's Camp 2012	29521,96 KM
OPA – Embassy of USA	“Youth activism for better reconciliation process in rural multiethnic communities”	41774,41 KM
ArcelorMittal Foundation Prijedor	„Chance for your future“	10509,05 KM
EIDHR	“New local communities for new local governments in B&H”	10600,44 KM
USAID - JSDP	“Monitoring and assessment of achieved standards in Republic Prosecution of Republic of Srpska, District Courts of Banja Luka, Bijeljina and Istocno Sarajevo, together with practical analysis for the period from January 2010 to April 2012”.	15000,00 KM
Balkan Trust for Democracy	„Protect your right to vote“	29055,60 KM
CPCD	“Monitoring of local services: Civil society organizations (CSO), citizens and local governments together for better services”-Municipalities Prijedor;	9346,61 KM
CPCD	“Monitoring of local services: Civil society organizations (CSO), citizens and local governments together for better services”-Municipalities Bosanska Krupa;	7347,21 KM
Ministry of Trade and Tourism of RS	“Young are consumers too”	10050,00 KM
Ministry of Trade and Tourism of RS	Annual overheads for consumer protection	4800,00 KM
ArcelorMittal Foundation Prijedor	„Through partnership toward better and more beautiful local community“	10000,00 KM
CRS	„Housing solutions for users of collective centers and alternative housing“.	2995,55 KM
ArcelorMittal Foundation - Madrid	“Grow and learn together“	5911,27 KM

Projects and sources of funding in 2011

Donor	Project	Amount of donation
Prijedor Municipality	„Celebration of the worlds day of environmental proteciton“	3375,21 KM
Prijedor Municipality	„Arragemnet of spring in Veliko Palančište“	4030,00 KM
Prijedor Municipality	„Aragement of camping site Pašinac and area around railway in Gomjenica“	4029,55 KM
Ministry of administration and local self governance of RS	„I am consumer-what do I need to know?“	5681,00 KM
CPCD and USAID	“Resource centre for North-western part of BiH”	16469,77 KM
ArcelorMittal Prijedor	„Chanse for your future“	6000,00 KM
KULT	Beehive	1530.02 KM
Info-House	„Volunteer-Credit“	1000.00 KM
Embassy of Holland in BiH	„Advocate for yourself“	8060,00 KM
UNDP	„Vounteer and help“	18956,14 KM
UNDP	„Chanse for new beginning“	29071,63 KM
FSU in BiH	„Preventive health care of women and girls“	146939,15 KM
European Commission IPA	„Civil society in action for dialogue and partnerships“	35148,75 KM

A close-up photograph of two hands, one from the left and one from the right, with fingers curled to form a heart shape. The background is bright and out of focus, suggesting an outdoor setting with sunlight. The text is centered over the heart.

THE MOST IMPORTANT ACHIEVEMENTS IN 2013

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Community centre“	Petrinja i Sisak in CRO, Prijedor and Ključ in B&H	European Commission through IPA cross border cooperation program Croatia – Bosnia and Herzegovina 2007-2013	cca. 1000 beneficiaries (500 CRO, 500 B&H) CSOs, Members of marginalized groups	cca. 308 000 Citizens of Prijedor, Ključ (123 000) in B&H. Citizens of Sisak and Petrinja (185 000) in CRO.	Improved access to services for all citizens and strengthen the regional identity of the civil society in the border areas; Increased levels of existing services, knowledge and skills of long-term unemployed and other socially vulnerable citizens in Sisačko-Moslavačkoj county, Cities Petrinja, Hrvatska, and Prijedor and Ključ in B&H; Informed citizens and stimulated civic activism; Developed partnerships in border regions and strengthened the influence of CSOs to facilitate faster adoption of EU standards in different sectors and improve service delivery to all citizens;
„Children Smile's Camp 2013“	Prijedor City	Foundation ArcelorMittal, Prijedor	200 pupils from 4 elementary schools from Prijedor, 25 domestic volunteers	Citizens of Prijedor, cca 5000	School in nature through interactive teaching methods. Developing creativity in young people The interactive aspect of learning Socialization of young people of different multi-ethnic group Improving youth activism
"Civil society in action for dialogue and partnerships"	BiH, Mostar, Tuzla, Prijedor, Zavidovići, Bihać and Prijedor	European Commission through IPA cross border cooperation program	Cca. 550 lokaln and international CSOs, networks, local and cantonal governments	Citizens of B&H cca. 150 000	Ensure organizational/managing capacities of NGOs engaged in promotion of democratic management on local level, help actions of public advocacy and promotion of democratic potential of NGOs, support actions of NGO networking on local and regional level in BiH, help raise awareness about policies, decision making about EU standards of good management and citizen participation, help maintain cooperation of NGOs and local governments in BiH, their partners and other IPA countries and EU members. Action aimed to help strengthen democratic influence of NGO in increase of civic participation on local policies/decision-making through promotion of cooperation agreement and NGO networking.

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
"New local communities for new local governments in B&H"	B&H	EIDHR, European Commission	229 Representatives of LCs, CSOs, Municipalities and cities, ministries	Cca 20 000 Citizens of B&H	Contribution to development of participative democracy on local level in B&H and strengthening civic influence on local decision-making processes; Transfer of responsibilities on LCs; Precise regulation of relations between municipalities / structure – MZ; Enable multiform LCs; Direct election of the LC president and council members; Mechanisms for inclusion of LCs in drafting of municipal budget; Informing LCs for application for municipal funds;
"Holders of consumer protection at citizen service"	Grad Prijedor, Opštine Novi Grad, Kostajnica, Oštra Luka, Gradiška, Kozarska Dubica	Government of RS, Ministry of Trade and Tourism	4000 Citizens and traders	50 000 Citizens of Prijedor, Novi Grad, Kostajnica, Oštra Luka, Gradiska, Kozarska Dubica.	Consumers of wider Prijedor region introduced with Law on consumer protection and institutions and ways of gaining their rights; Raised informing of traders, service providers and citizens about Law on consumer protection; Initiated foundation of branch offices for consumer protection within DON; Established better cooperation within holders of consumer protection in RS and consumers in Prijedor region;
"Leadership to employment"	Kozarska Dubica	UNDP-LOD III	21 unemployed persons in Kozarska Dubica	6000 Građani citizens of Kozarska Dubica	Encouraged the development tourism and informal - civic education and socio-economic progress of the unemployed. Created the preconditions for the creation of new work vacancies; Improved training and acquired skills for working-age population; promoted tourism and non-formal education and lifelong learning.

Project	Area of implementation	Donor	Beneficiaries		Goal/Rezults
			Direct	Indirect	
“Educate yourself to help others”	Municipality Novi Grad	UNDP-LOD III	46 Unemployed persons and old elderly persons	5000 Citizens of Novi Grad	Educated 16 unemployed persons registered within Employment Office about importance of voluntary work and helping older and disabled; Formed a team of volunteers and a database for permanent care of the elderly, disabled; Promoted the importance of voluntary work to the general public as well as the importance of a continued partnership between NGOs and local authorities raising awareness of the benefits of cooperation in order to improve the support of marginalized population groups and support the employment of the unemployed;
Community media +	BiH, Srbija, Albanija, Mađarska, Poljska, Slovačka.	Višegrad fund	18 representatives of CSOs from Western Balkan countries and EU	cca. 12000 citizens of western balkan countries and EU	Increased local democratic structures and active citizenship through increased citizen involvement in local decision-making and advocacy campaign using the power of the media in the community; Built capacity of CSOs to mobilize citizens providing them with new and innovative tools and methods to activate and mobilize communities; Enabled NGOs to use the power of local media-radio; Pointed locally established CSOs in the local information centers; Strengthened the sustainability of the media in the community by building partnerships between CSOs, local authorities, local businesses and increase knowledge about diversification and maintenance resources; established effective cooperation between and V4 (Western Balkans) ZB partners in supporting and mentoring in community initiatives;
Educate yourself = Path to economically strong woman	Grad Prijedor	FIGAP, Gender centar	15 Unemployed women from Prijedor	90 Families of unepmloyed persons	Reducing poverty through social empowerment of women to activate their potential in overcoming obstacles caused by their poverty and disadvantage in society through the provision of basic prerequisites for employment, provided the prerequisites for easier finding work for 15 women; Repaired training and acquire skills of 15 women that they can find employment the labor market, quality, expertise and professionalism, promote economic empowerment of women;

A close-up photograph of two hands, one from the left and one from the right, with fingers curled to form a heart shape. The background is bright and out of focus, suggesting an outdoor setting with sunlight. The text is centered over the heart.

THE MOST IMPORTANT ACHIEVEMENTS IN 2012

Project	Area of implementation	Donor	Beneficiaries		Goal/ Result
			Direct	Indirect	
„Chance for your future“	Municipality Prijedor	ArcelorMittal Foundation Prijedor	799 Students of high schools from Prijedor, elementary school students	cca 5 000 citizens of Prijedor	-Strengthened social role of youth in presentation of vocational education in Prijedor
“Children Smile's Camp 2012”	Municipality Prijedor	ArcelorMittal Foundation Prijedor	270 Elementary school students, domestic and foreign volunteers	cca 8 000 citizens of Prijedor	-Organized school in nature through interactive teaching methods -Developed creativity of youth through interactive teaching methods -Socialization of youth from different ethnical backgrounds -Improved activism of youth
„Through partnership toward better and more beautiful local community “	Prijedor Municipality, Northern-western part of B&H	ArcelorMittal Foundation Prijedor	Citizens, CSO, business, representatives of local government Prijedor	Citizens, CSO, business, representatives of government of Northern-western part of BiH and representatives of government of B&H	-Improved cooperation of CSO and businesses in aiming to develop local community. Built capacities of OCD in order to continue financing. -Informed business sector about importance and role of CSO and benefit of mutual cooperation -Improved interest of business for cooperation with NGOs

Project	Area of implementation	Donor	Beneficiaries		Goal/ Result
			Direct	Indirect	
„New local communities for new local governments in B&H”	B&H	EIDHR	229 Representatives of local communities, CSO, municipalities and Ministries	cca 20 000 citizens of B&H	-Changed legal frame in B&H that defines position and role of local community, improved influence of civil society in decision-making proceses. -Municipalities in B&H started proceses of sycronization of Statues with new legal frame;
“Volunteers make difference “	Prijedor	OKC in cooperation with Olof Palme with financia support of Sida	4 736 Youth, CSO, representatives of institutions, socialy endangered citizens, multimember families, volunteers	cca 14 208 citizens of Prijedor	-4736 direct beneficiaries, engaged 264 volunteersand established cooperation with 10 local organizations/institutions;
“Youth activism for better reconciliation process in rural multiethnic communities”	Prijedor, Kozarska Dubica, Sanski Most, Bosanski Petrovac	OPA	Youth in 8 rural local communities	Citizens in 4 municipalities	-Built capacities of youth from 8 rural local communities -Increase youth participation in decision-making proceses in rural local communities

Project	Area of implementation	Donor	Beneficiaries		Goal/ Result
			Direct	Indirect	
„Monitoring and assessment of achieved standards in Republic Prosecution of Republic of Srpska, District Courts of Banja Luka, Bijeljina and Istocno Sarajevo, together with practical analysis for the period from January 2010 to April 2012”.	Banja Luka, Bijeljina and Istočno Sarajevo	USAID - JSDP	Republican prosecutor's office in Banja Luka, district prosecutors' offices in Banja Luka, Bijeljina and Istočno Sarajevo	Građani BiH	<ul style="list-style-type: none"> -Conducted monitoring and valuation of present situation and achieved standards, developed report with recommendations. -Established continuous mechanism for monitoring and valuation of situation with analyses of practices of effectiveness of Prosecution offices. -Built advocacy skills of Justice Network
„Citizens in electoral process”	Prijedor, Gradiška, Travnik, Mostar, Foča, Novi grad Sarajevo, Trebinje, Bijeljina, Centar Sarajevo i Livno	CCI	11 987 CSO, citizens in 10 municipalities in B&H, representatives of political parties	cca 70 0000 Citizens of B&H	<ul style="list-style-type: none"> -Improved electoral regularities in 10 target municipalities ; -Improved responsibility of candidates for mayors and members of local parliament in 10 target municipalities; -Improved ability of citizens to choose best candidates for mayors and members of local parliament; -Established informal NGO network for monitoring of pre electoral, electoral and post electoral activities; -Media campaign conducted;

Project	Area of implementation	Donor	Beneficiaries		Goal/ Result
			Direct	Indirect	
“Youth are consumers too”	Prijedor, Kostajnica, Kozarska Dubica, Novi Grad	Ministry of Trade and Tourism of RS	2 600 Students of elementary and high schools (Kozarska Dubica, Prijedor, Novi Grad, Kostajnica) introduced with consumer protection law	cca 30 000 Citizens of Prijedor region	-Improved informing of students of elementary and high schools on consumer protection; -At least 1500 students’ improved knowledge on consumer protection. -Increased number of solved cases on violation of consumer rights;
„Protect your right to vote“	Sanski Most, Bosanski Petrovac, Bihać, Velika Kladuša, Bužim	The Balkan Trust for Democracy (BTD)	2 628 High school students from 5 municipalities (Sanski Most, Bosanski Petrovac, Bihać, Velika Kladuša, Bužim)	cca 35 000 Citizens of target municipalities	-Increased influence of young people through networking of youth activists from 5 municipalities to go out and vote; -Increased level of responsibilities of political parties through organization of 5 responsibility forums; -Identified priority problems in 5 municipalities and encouraged political parties to include them in their electoral programs; -Increased number of youth and other citizens to go out and vote; -Informed youth in high schools about electoral process and local governments, encouraged youth to participate in responsibility forums and go out and vote;



**THE MOST IMPORTANT
ACHIEVEMENTS
IN 2011**

Project	Area of implementation	Donor	Beneficiaries		Goal/ Result
			Direct	Indirect	
„Celebration of the worlds day of environmental protection“	Prijedor Municipality	Prijedor Municipality NGO DON GOV WADE	High school students Of Prijedor	Citizens of Prijedor Municipality	Citizens of Prijedor introduced with environmental protection, strengthened citizens to more actively participate in protection of environment, media campaign. At least 1000 citizens introduced to environmental protection and ways of preservation
„Arragement of spring in Veliko Palančište“	Prijedor Municipality	Prijedor Municipality NGO DON GOV WADE	Citizens of local community Palanciste	Tourists and travelers	Improved conditions for social life of community. Reconstructed spring in Veliko Palanciste. Ensured usage of spring for citizens and tourist. With help of citizens arranged spring, trash dump and installed 4 benches and 2 Tables
„Aragement of camping site Pašinac and area around narrow-gauge railway in Gomjenica“	Municipality Prijedor	GOV-WADE Municipality Prijedor NGO DON	Citizens of LC Urije and LC Gomjenica	Tourists and travelers	Creation of impression that Prijedor is clean and arranged municipality. Stopped wild trash depots, 6 trash bins installed, 8 benches, 2 tables on the camping site Pasinac and area of narrow-gauge railway. Arranged camping site for visitors and citizens of Prijedor. Encouraged citizens to actively participate in environmental protection
„I am consumer-what do I need to know?“	Prijedor, Kostajnica, Kozarska Dubica, Novi Grad	Ministry of Trade and Tourism of RS	High school students, inspections, traders, NGOs, representatives of institutions and public business.	Citizens of Prijedor, Kostajnica, Kozarska Dubica, Novi Grad	Citizens introduced to consumer protection law. Citizens informing in the center of attention. Consumers introduced to carriers of consumer protection in RS, encouraged consumers to use their rights, media promotion. At least 4000 citizens gained knowledge about consumer protection. For 30% increased number of solved consumer right violation.

Project	Area of implementation	Donor	Beneficiaries		Goal/Result
			Direct	Indirect	
„Advocate for your self “	Ključ	Embassy of Holland in Sarajevo	marginalized groups: youth, parents of children with special needs	Local self government	Informed and raised awareness about basic human right and freedoms. Built capacities of 2 marginalized groups to advocate for their rights, increased participation of target groups in process of development and implementation of municipal budget and other policies. Organized 2 radio shows about basic human right, strengthened capacities of marginalized groups, sent request to municipal assembly to co finance work of daily centre, formed working group for development of strategy of youth policies, sent request for access to information, sent request for adoption of codex of good practices in protection of basic human rights.
„ Volunteer and help“	Municipality Prijedor	UNDP program „the Reinforcement of Local Democracy II– LOD II“	10	50	Educated 10 unemployed women from Employment office to provide help to old persons. Volunteers visited 20 old people’s beneficiaries of the Social care centre and helped in every day work. During visits volunteers gained 270 hours of voluntary work.
„ Chance for new beginning “	Municipality Prijedor	UNDP program „the Reinforcement of Local Democracy II– LOD II“	50	150	Development of informal citizen education and social economical development of unemployed persons. Identified and educated 50 unemployed persons registered on Employment Office: tour guide (10 persons), animator and organizer of events (20 persons) and technical/business secretary (20 persons)-; - Developed skills for working population, promoted lifelong learning, creation of preconditions for new vacancies.

Project	Area of implementation	Donor	Beneficiaries		Goal/ Results
			Direct	Indirect	
“ Resource centre for North-western part of BiH ”	North-western part of BiH; USK, Prijedor and Banja Luka region	CPCD and USAID	CCO on area of North-western part of BiH; USK, Prijedor and Banja Luka region	Citizens on area of North-western part of BiH; USK, Prijedor and Banja Luka region	Ensured CCO on area of BiH, especially rural communities, same (easier) approach to services, information, other resources important for their statutory activities through exchange of information, data base of NGOs, CCO, consulting, mentoring, result promotion...
“ Chanse for your future ”	Municipality Prijedor	ArcelorMittal Prijedor	58	Large number of citizens of Prijedor visited the fair of vocational occupations around 1000	Promotion of vocational education in Prijedor. Development of creative skills of students Developed 11 projects, organized 3 creative workshops, organized Fair of vocational occupations and concrete products and services were presented.
Beehive – Stregthening of young female leaders	Prijedor Municipality	Institute for development of youth	20	8000	Educated young leaders on theme: volunteering and citizen activism, gender awareness, team work, leadership and lobbying, public relations, human and female rights and democracy, street info booths, round tables, trainings, development of project
„Volontiraj-Kreditiraj“	BiH	Info-House	Over 50 students and 15 businesses	High schools, businesses, parents, cca 10000 people	In action VOLUNTEER-CREDIT ON THE 7 TH of December over 50 students were employed.

Project	Area of implementation	Donor	Beneficiaries		Goal/ Results
			Direct	Indirect	
„ Preventive health care of women and girls“	Municipality Prijedor	Foundation for social inclusion (FSU) in BiH	1500 female beneficiaries	over 4000	Preventive health care of women and girls - Improved life quality of women and girls from rural communities, - Stimulation of social advancement of women from poor rural communities, - Ensuring preconditions for preventive health care of women and girls
„Civil society in action for dialogue and partnerships“	BiH, Mostar, Tuzla, Prijedor, Zavidovici, Bihać i Breza	European Commission IPA	Local, international NGOs and their networks, groups of youth, women NGOs, minority organizations, governmental/Cantonal governments , local governments, media	Citizens and their local NGOs, members of different governments, women, youth, policies, decision-makers on local, local citizens.	Ensure organizational/managing capacities of NGOs engaged in promotion of democratic management on local level, help actions of public advocacy and promotion of democratic potential of NGOs and their role in good local management, support actions of NGO networking on local and regional level in BiH, help raise awareness about policies, decision making about EU standards of good management and citizen participation, help maintain cooperation of NGOs and local governments in BiH, their partners and other IPA countries and EU members. Action is aiming to help strengthen democratic influence of NGO in increase of citizen participation on local policies/decision-making through promotion of cooperation agreement and NGO networking.

Planned activities for 2014

- ▶ **LOD III –UNDP**-Novi Grad – Kozarska Dubica “Educate yourself to help others II” and “ Leadership to employment II”
- ▶ Consumer protection - “Education of consumers from Prijedor region about consumer rights ” – Ministry of trade and tourism of RS;
- ▶ “Children Smiles' Camp 2014”- **ArcelorMittal Foundation Prijedor**;
- ▶ **IPA** –Crossborder cooperation program (Petrinja –Prijedor) “Community Centre”;
- ▶ **Visegrad fund** – DemNet Hungary-DON –”Community media +”
- ▶ **School of Political Studies of the Council of Europe in B&H** – “Civic monitoring of electoral process”;
- ▶ Development of social entrepreneurship,
- ▶ Realization of other programs and projects in relation with Mision and Vision of Association;

An important segment of work of Association

- * Strengthening the capacity of members of the association-participation in trainings and educations;
- * Improving consumer protection in the Prijedor region and beyond;
- * The organization of public debates;
- * Organizing street info booths;
- * Organization of humanitarian actions such as "BAZAR of used goods", "IT'S GOOD TO BE GOOD", etc. ..

SOCIAL ENTERPRENOURSHIP

- In accordance with the Law on Associations and Foundations in RS, Association "DON" decided, after two years of planning and research to establish the first social enterprise in Prijedor and Republic of Srpska.

We are working on developing our community and create opportunities for creation of new values and employment opportunities.

social enterprise

titled "DONino" - will address the production baby diapers and adult diapers ...

The first products are intended for newborn babies, from our workshops are ready for market. Employees in the social enterprise "Donini" will be the women of the third age, which remained several years till retirement, who are not competitive workforce on labor market.

