

A background image showing several hands of different skin tones reaching towards the center, holding white puzzle pieces. The image is slightly blurred, creating a sense of movement and collaboration.

Annual report 2014.

NGO “Democracy-Organizing-Progress”

Prijedor, December 2014.



*„I love my town
and
build my community“*

Introduction

It is my pleasure to introduce Annual report about activities and financial matters of Association in 2014 and have opportunity to introduce to public review all our accomplishments during the previous year through program goals: strengthening of civil society, humanitarian, voluntary and educational goals, economic strengthening of citizens, building of communities, consumer protection, monitoring of electoral process.

This report represents the most important challenges that civil society encountered in BiH in the previous year which were the impulse for key initiatives started by NGO DON, including organizing citizens to solve local problems, cooperation of profit and nonprofit sector, active enrolment of youth in voluntary work, community building, consumer protection, monitoring of electoral process and realization of community valuable activities.

Parallel with implementation of its main activities, we invest in further development of human resources. Majority of our staff has attended comprehensive and intensive capacity building program. This program included themes such as development of proposals according to EU standards, time management, public advocacy, etc. During upcoming year, we will continue to implement its mission and main goals that are drafted according to past accomplishments and lessons from past year. For this purposes we developed numerous projects and other activities which main goal is to meet modern challenges of democracy and civil society in our country. Special dedication in 2015 we give to improvement of skills and knowledge of our employees.

The most important part of any organization are the people who work for her. That is why I want to especially thank all our employees, volunteers and associates who have contributed to the achievement of results that are presented in this report. During 2014, we continued with the good practice work on volunteer humanitarian activities, primarily through the organization of humanitarian actions to collect food and clothing for our fellow citizens in flooded areas and beyond for Dobož, Samac, Domaljevac. Many activities would not be achieved without people who recognized our quality and our work, and I am using this opportunity to express gratitude to all our donors, local, foreign and international governmental and private agencies and foundations that financially supported our activities in 2014. I would also like to warmly thank our numerous volunteers, collaborators and partner organizations from all over Bosnia and Herzegovina for their support, dedication and enthusiasm for mutual initiatives which we hope to continue to expand in the future.

Murisa Marić, Executive director

HISTORY OF ASSOCIATION AND PRESENTATION OF THE MOST IMPORTANT ACHIEVEMENTS

BASIC INFORMATION AND DATA ABOUT THE ASSOCIATION

PROFILE OF ASSOCIATION

NGO "DON" was founded in 1997 and after a year of informal work registered at the Basic court in Banja Luka on the 28th of December 1998. Under the under: Rg-214/98. According to the new law on Associations and Foundations of RS it was reregistered on the 29th of April 2002 under the number: F-1-71/02. Statute amendments were registered on the 5th of February 2008 at the Basic court in Banja Luka.

MISSION

"DON" is Association that aims its activities towards individuals, groups of citizens and institutions in cooperation with other organizations by applying methods of general and vocational trainings organizes and involves citizens in social flows and economical development of communities.

VISION

"Citizen in the center of a stable and socially just state of Bosnia and Herzegovina"

BENEFICIARIES

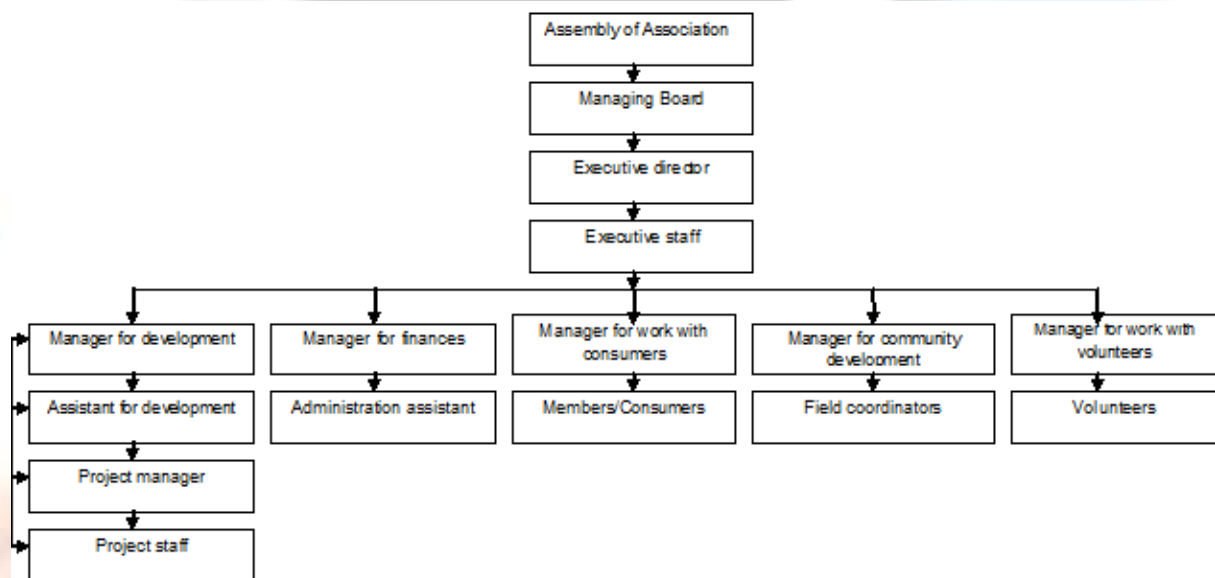
- Citizens through local communities
- Volunteers
- Consumers
- Employed
- Activists
- Local governments
- Associations potential partners
- State
- Donors
- Economic sector

VALUES: DON in its work is guided by the basic principles: optimism, commitment and creativity. We are recognized as a stable, responsible and reliable partner aiming to effectively, persistently and influential work in the community.

PROGRAM GOALS, TASKS AND ACTIVITIES:

- Strengthening of civil society,
- Humanitarian, voluntary and educational goals,
- Economic strengthening of citizens,
- Development of local communities,
- Consumer protection,
- Monitoring of electoral process,

ORGANIZATIONAL STRUCTURE



WORK ON HUMANITARIAN, VOLUTNARY AND EDUCATIONAL GOALS IN 2014

As part of its strategic program, for many years its activities are directed towards individuals, groups of citizens and institutions where in cooperation with other organizations, using the methods of general and vocational training helps develop volunteerism and humanitarian work.

We put emphasis on work with young people. Through various projects, informal education, promotion of volunteerism and activism, youth rights, transfer of knowledge and experience, developing creativity, socialization of young people of different ethnic groups, provide them an opportunity to strengthen themselves and their social skills and to engage in social trends and economic development in the community where their rights will be recognized and realized.

In Banja Luka, on the 23rd and 24th of June 2014 was held inaugural assembly of voluntary service of Republic of Srpska, which was attended by 11 out of 15 members / LVS how many were registered in Republic of Srpska. **Local Voluntary Service UG "DON"** is one of the members.

Following many years of activity in the framework of this strategic program in 2014 we have implemented the following projects:

- „Children Smiles' Camp 2014.“
- „Dialogue for future-Kozara 2014“
- „Citizen Solidarity for peace“
- „Help flooded areas in Šamac“
- „ Help flooded areas in Domaljevac“
- „Child friendly space“
- “Bringing youth together to foster understanding and tolerance”
- The campaign "No excuses - Europe now"

PROJECT: „Children Smile's Camp 2014“

DONOR: Foundation ArcelorMittal, Prijedor

DURATION: 01.03. to 31.05.2014.



Third year in a row we organize children camp on the Kozara Mountain through the project " Children Smile's Camp 2014", with financial support of the ArcelorMittal Foundation Prijedor and approval of Ministry of education and culture RS. Around 100 children from four multi ethnic school from Prijedor participated in the Camp. They spent time in nature and tutored, amused and recreated in the same time. Interactive workshops helped children develop their creative skills; we promoted activism and volunteerism, for the purpose of socialization of children from different ethnic groups. New friendships, modeling creations from recycled materials, engaging in transportation by bicycle, sporting events, scout skills, and creative workshops for making jewelry and souvenirs made of wood and glass captivated the attention of both children and their teachers all day stay in the Camp.

Childcare in the camp was provided by 8 workshop organizers, five teachers, eight domestic and 10 foreign volunteers, who have shown positive example of volunteerism and activism among young people. Foreign volunteers told us about life in France, the Czech Republic, Ukraine, Poland, Turkey, Brazil, Romania, Mexico, Kazakhstan...





PROJECT: „Dialogue for future-Kozara 2014“

DONOR: UNESCO

DURATION: 14.08. to 15.09.2014

The May floods have made a lot of damage to the buildings and properties and lives of young people. Until then, quiet and

gentle rivers, became enemies of their neighbors with whom they socialize for centuries. From the violent rains that filled their troughs, they teamed up and go wild, Bosnia and the Drina, Sana, Vrbas and Sava and made an unprecedented damage.

Interacting with young people from flooded areas in Maglaj, Doboj, Samac, Orašje, Sanski Most in Camp for youth in Kozara was a new experience in the development of social skills of young people and the promotion of multiculturalism, tolerance, and respect for human rights, volunteerism and other social values.

Stay on the slopes of Kozara Mountain, the most famous air spa in Europe, in the wonderful pine forests, rich flora, fauna and cultural heritage, has enabled young people faster recovery from the effects of flooding.

For young people aged 14-18 years, (86 students, 34 boys and 52 girls) took care of six volunteers and nine workshop leaders who are in an interactive way worked on the psychological and physical rehabilitation of young people from flooded areas. Educations for students lasted 10 days and 100 hours.



PROJECT: „Citizen Solidarity for peace“

DONOR: Helsinki Citizens' Assembly, Banja Luka

DURATION: 14.09. to 22.09.2014

On the occasion of Peace Week, our volunteers and local community volunteers Prijedor III gathered and arranged a place designed for the youngest residents of this community, who was damaged in the May and the September floods. Twenty volunteers worked on cutting the grass, cleaning the waste material that the water left, the arrangement of the fence, setting swings and painting stands, pillars and benches, painting the tires, replacing the fountain and other damaged equipment. Project activities resulted in the development of tolerance and increasing social cohesion and confidence among young people. Volunteer activities were promoted in the local community and created conditions for the normalization of the functioning of the children's corner in the local community Raškovac.



CAMPAIGN: The campaign "No excuses - Europe, now!"

DONOR: Social Development institute Kft, CCI

DURATION: 01.04. to 15.05.2014.

As part of the campaign "No excuses - Europe, now!" We organized a series of info booths to collect signatures of citizens with aiming to unconditionally accelerate the



BiH path toward the European Union. The aim of this petition, in which we have collected 2,000 signatures, was that individual citizens express their support for the EU path of BiH, to carry out the direct and indirect pressure on the government representatives that they have chosen themselves. Beside us, the Campaign was implemented by another 8 CSOs in BiH.

PROJECT: „Help flooded areas in Šamac“

DONOR: UNDP

DURATION: 10.07. to 28.08.2014

Heavy rains in the month of May have caused catastrophic flooding in the basin of major rivers. The biggest tragedy happened to the residents along the banks of the river Bosnia and Sava. The water literally swallowed cities Šamac and Domaljevac. Children are particularly vulnerable to such stressful situations and long period feel serious consequences. The idea was born to help them. We wanted to create the preconditions for the socialization of children, to play and socialize with their peers and as soon as possible forget the great suffering and restore peace and faith in a better tomorrow.

We chose the main city park as a meeting place of all citizens and especially children. In the period of 7 days, 10 volunteers that cleared the mud from the surface of 3500m², they have done plowing, tilling, sowing and handling park, arrangements of walking paths; arrange park flowers and space for children to play. We placed, park benches, swings, seesaws, slides, roundabouts and on the school playground between primary and secondary schools were purchased and installed goals for football, volleyball nets, repaired baskets for basketball and benches, marked areas for football, basketball, volleyball and tennis, treated and planted park area.

In the period of stay and work in Šamac we achieved good cooperation with the local government, the media and citizens, and the concept of volunteering got a new positive dimension. In this action were engaged 10 volunteers who made 1680 voluntary hours.



PROJECT: „Help flooded areas in Domaljevac“

DONOR: UNDP

DURATION: 10.07. to 28.08.2014.

The floods have caused damage of biblical proportions, much pain and suffering throughout the country and the region, motivate many volunteers to help collect from citizens to redress the damage. We collected a broad range of basic provisions (food, water, medicines, clothing, shoes, blankets and household goods), and distributed to the affected population as an example of unity, solidarity and humanity.



Kindergarten in Domaljevac which opened just a year ago unfortunate floods, with capacity of 50 children, was completely destroyed. Humidity is encased in walls and floors and 10 volunteers have worked seven days to clean up space kindergarten.

In addition to the interior, also area around the kindergarten was treated park grass was planed, cleaned and painted fences.

With the help of citizens and international organizations office space was equiped, sanitary appliances in the kitchen area and living room for the little ones, and more over the conditions for normal operation in the future.



In this action 10 volunteers were engaged and 1680 voluntary hours achieved.

PROJECT: „Child friendly space-CFS“

DONOR: UNICEF, Save the Children

DURATION: 01.09. to 26.12.2014.

With the support of Save the Children and UNICEF two children's friendly spaces were opened, in Prijedor in the local community Gomjenica in the premises of the local primary school "Branko Ćopić" and primary school "Sveti Sava" in Novi Grad. CFS from Novi Grad was subsequently reallocated to Gornja Puharska in Prijedor to the premises of the local elementary school "Petar Kočić".

In addition to providing adequate space for children, the team for work with children in crisis situation was educated, ensured physiological help for children that directly experienced flooding, ensured the availability of psychological assistance for children from vulnerable marginalized groups. In working with children the mechanisms for confronting and overcoming high stress situations were developed.



Through play and work in CFS we enabled the cognitive development of children, in a creative way through 45 different workshops and meetings where children were taught about health prevention, personal hygiene, hygiene of space, healthy ways of life, communication and non-violent communication, sport, creativity, friendship, production of jewelry, masks, and so on...



Our guests and speakers in CFSs where're our friends from the Red Cross, Fire brigade Prijedor, policemen from Police Station, which taught children how to provide first aid, fight fire and behave in traffic.

Total number of children who stayed in all three corners was 142 children and 71 adults.

PROJECT: „Bringing youth together to foster understanding and tolerance”

DONOR: USA Embassy in BiH

DURATION: 01.09.2014. to 30.04.2015.

In 2014 we started activities on the project “Bringing youth together to foster understanding and tolerance” with youth from Mostar and Prijedor here we will through mutual activities decrease ethnical indifferences and establish mutual trust and confidence. The first visit of youth from Prijedor to Mostar was organized, we socialized, learned new things, met famous and successful persons

from Mostar. Youth from Prijedor together with their hosts introduced with natural, cultural and historical heritage in Mostar.



In the spring 2015, youth from Mostar is expected to visit Prijedor where we will continue activities

dedicated to tolerance and understanding.

During the implementation of activities through a set of training young people will build understanding, trust and tolerance and will join together around common goals.

Through actions in communities, youth will promote volunteerism, environmental protection, their local communities and initiate youth activism.



“The first Republic award”

For many years, we carry out activities on gathering volunteers through various programs and through various forms of action.

In 2014 we continued to work as part of a family of Local Voluntary Service of the Republic of Srpska.

The results of our work in the past and this year has been recognized by the Ministry of Family, Youth and Sports and on the 5th

December 2014, we were awarded with a an award for special contribution to the organization of volunteering, and our volunteer Stefan Milojica was awarded first prize as the most successful volunteer in the Republic of Srpska.

Philanthropy

Representative of Association, Mrs. Murisa Marić on the 29th of October 2014 praise for **individual philanthropy for all GOOD** she has done for long-term development of communities in Bosnia and Herzegovina. When your name is among 20 to philanthropists in BiH, is certainly a great incentive for further work and development of philanthropy in Prijedor and beyond.

Awards "GOOD" for philanthropy, has been awarded by Mosaic Foundation and the Agency Mašta in the framework of the EU project SIGN for sustainability.



WORK ON CONSUMER PROTECTION IN 2014

In 2008 in our work we introduced new strategic program, consumer protection. We are one out of 8 consumer protection Associations registered at the Department for consumer protection, Ministry of Trade and Tourism, Government of Republic of Srpska. During last year we were regularly conducting:

- Control the price of basic food items each month in four shopping centers in Prijedor;
- Monitoring of issuing fiscal receipts to consumers with all service providers;
- Control of seasonal discounts and sales in Prijedor and other towns of Prijedor region;
- Representation of consumers in front of service providers;

Since the beginning of the consumer protection we provide legal advice to citizens in case of violation of consumer rights by retailers and service providers. In order to better inform citizens about consumer rights all activities related to consumer protection are published on the website of the Association,

and the Facebook page of the Association for Consumer Protection DON. We are regular interlocutor of Nezavisne newspaper, Blic and numerous internet portals, which regularly publish our statements and researches. We have excellent cooperation with the TV show for consumer protection "Računica" which broadcasts on the RTRS, where we regularly present consumer issues from Prijedor region.

Association for consumer protection "DON" in 2014 received 288 consumer complaints and 280 was successfully resolved.

Most common consumer complaints were: reclamation on products, lack of product declarations, responsibility and guarantee on the product or service, unfair business practices, services of general economic interest, contracts concluded outside business premises.



PROJECT: "Education of consumers from Prijedor region"

DONOR: Government of RS, Ministry of Trade and Tourism

DURATION: 01.02. to 30.06.2014.

In accordance with the Consumer Protection Act, we continued with activities to inform consumers about consumer rights in Prijedor, Novi Grad and Banja Luka.

"We worth as much as we know" is our motto in dealing with consumers. Information and introduction to the Consumer Protection Act, and the manner of exercising consumer rights in Prijedor region was done in 2014 through educational workshops in 10 local communities in Prijedor, two round tables in Kozarska Dubica and Novi Grad, 4 TV shows, three radio shows and distribution of informative materials on 3 info booths. In addition to the education of citizens we introduced them with the institutions dealing with the protection of consumers in the Republic of Srpska and how to claim their rights.

„DON” in contact with consumers

In order to inform consumer we organized 3 info booths in Prijedor, Kozarska Dubica and Novi Grad where volunteers distributed brochures and flyers.

In direct contact with citizens received information about their most common problems and informed them about their rights.



WORK ON MONITORING OF ELECTORAL PROCESS IN 2014

Since the very beginning we are working on monitoring the electoral process. After the elections in 2012, we started looking for new opportunities to improve the election process which was one of the conclusions of the conference held after the elections in 2012. The Council of Europe in cooperation with the Central Election Commission organized a training set of 20 NGOs and about 160 representatives who after the testing were assigned to the Certificate, which provide them further possibilities for activities with

observers and election monitoring. Eight representatives of our Association were awarded with Certificates. Beside our employees in the process were included our volunteers that were observing previous elections. With the certificates they will be able to educated observers besides observing the elections. Last year we worked as a member of the Coalition "Under magnifier" in the framework of the project "Free and fair elections in 2014: the answer of citizens. Because we care," coalition under the magnifier;



PROJECT: "Free and fair elections in 2014: the answer of citizens. Because we care," coalition under the magnifier;

DONOR: USAID, the Kingdom of Norway

DURATION: 01.06.2014. to 28.02.2015.



In the period of nine months duration of the project, in cooperation with six CSO Coalition members "Under magnifier", we contributed to free and fair elections on 12 October 2014 in BiH. Within the project we were monitoring pre-election activities, Election Day and post election period. Pre-election activities were focused on monitoring the work of the election administration, voter registration and political campaign, amended with education of voters. The network consisting of main and seven regional offices operated with the support of 42 long-term observers. Phone line for purposes of the election, which was related to violations of election law, was available to citizens to take a more proactive role in the electoral process. In addition, during the pre-election period was done preparing the monitoring of the Election Day, including the recruitment and training of observers and definition of the communication and reporting system. Monitoring Election Day had about 3,000 non-partisan observers. Our regional office covers the area of the following municipalities: Prijedor, Kozarska Dubica, Novi Grad, Kostajnica, Bosanska Krupa, Krupa na Uni, Cazin, Bužim, Velika Kladuša, Bihać, Petrovac, Bosanski Petrovac, Ribnik, Ključ, Sanski Most, Oštra Luka. During this period we have worked with 344 short-term



observers, five long-term observers, we have observed elections in 16 municipalities, we held 22 training for short-term observers, we have observed elections in 172 polling stations, and we held five street info booths in five municipalities – Prijedor, Bihać, Cazin, Koz. Dubica and Ribnik. 344 observers attended 22 educations that lasted 5 days and 88 hours.

WORK ON STRENGTHENING OF CIVIL SOCIETY IN 2014

A large number of civil society organizations in Bosnia and Herzegovina operate at the local level. These are mostly small organizations, volunteer with limited technical and organizational capacities. Although there is no database of all registered organizations in BiH, the assumption is that it currently has around 12,000 whom mostly are associations, with a small number of employees (up to five employees).

The area of action of our Association refers to the contribution to the process of strengthening the capacity of civil society in promoting human rights and democratic reform in BiH. Our goal is to achieve that civil society organizations will be recognized for its contribution to the community and beyond as a serious and unavoidable factor of society.

Through a program of strengthening the capacity of civil society organizations we improve the knowledge and skills of representatives of civil society for their active participation in public policy, advocacy, and contribute to the active participation of associations in programming and monitoring the use of public funds. In Prijedor, in the field of strengthening civil society, our Association is an indispensable factor. We are recognized as a leader in the promotion and implementation of important social values: peace and non-violence, protection of human rights, strengthening the capacities of civil society organizations, the rights of vulnerable groups and the fight against corruption. From the authorities we are recognized as a relevant partner in the establishment of true and real dialogue through which can be mobilized all capacities of the local community in solving many problems of citizens.

PROJECT: „Community Centre“

DONOR: European Union through IPA cross border cooperation program Croatia - Bosnia and Herzegovina 2007-2013

DURATION: 18.05.2013 to 17.05.2014.

The value of community work has been recognized through the funding of cross-border projects. In this direction we have directed our activities in 2013-2014 through the project “Community Centre” supported by European Union through IPA cross border



cooperation program Croatia - Bosnia and Herzegovina 2007-2013.

Bosnian side was represented by Association "DON" in partnership with the Association "ključ budućnosti" from Ključ, and in Croatia, the Association "IKS" from Petrinja in partnership with the Association "PGP" from Sisak. “Community Centers” were opened in Prijedor, Petrinja and Ključ. In Community centers, interested citizens were educated through the different trainings and campaigns about importance of civic activism in democratic society, different promotions and events, role of active citizens and realization of civic rights with focus on their interests. Unemployed received help in searching for employment, self support groups was founded, new skills and knowledge's were received, animated community members to volunteer and provided legal aid.

- 260 unemployed persons attended 20 workshops that lasted 44 days and 352 hours in Community Centre in BiH.
- 58 new volunteers joined voluntary actions,
- Web page www.gradjanskicentarprijedor.org collected over 30250 visits, Facebook pages Centar aktivnih građana Prijedor and Ključ collected 481 likes.
- 175 citizens searched legal aid,
- Organized two public forums with 111citizens,

- Educated 39 representatives of CSOs from BiH and Croatia about development of project proposal through cross border cooperation program and 3 project proposals developed.
- 3 educations for 39 CSO's participants lasted 8 days and 80 hours.

PROJECT: „Community media + “

DONATOR: Višegrad Fund

DURATION: 18.05.2013 to 17.05.2014.

The project was funded by "Visegrad Fund" and implemented in Bosnia and Herzegovina, Serbia, Albania, Hungary, Poland, and Slovakia. Association "DON" with partners from Western Balkan countries and EU countries: DemNet – Hungary, PDCS – Slovakia, Digital Centre – Poland, IAN – Serbia and ANTTARC –



Albania worked on the strengthening of democratic structure and active citizenship through increased civic participation in decision-making processes and advocacy campaigns using media in community; Study visit was organized for participants (Naša Djeca - Zenica, DOK - Drvar, DON - Prijedor Infolive - Lukavac from BiH) and Serbia (Centar E8,

IAN, NoFM Radio,) to Hungary and Slovakia where participants were introduced to work and practices of social media in Budapest and Bratislava. Developed capacities of 3 CSOs ("Naša Djeca" from Zenica, "DOK Drvar" from Drvara, "ProDemos-Infolive" from Lukavac) to mobilize citizens ensuring them new and innovative tools and methods for activating and mobilizing the community. Ensured CSOs possibility to use power of local media- radio in community; Directed locally established CSOs in local information centers in communities by establishing a radio or other media channels in the community; Strengthened sustainability of media in the community by building partnerships between NGOs, local authorities, local businesses and increase knowledge about diversification and maintenance resources; Established effective cooperation between V4 and (Western Balkans) WB partner in supporting and mentoring in community initiatives;

WORK ON BUILDING OF LOCAL COMMUNITIES IN 2014

Almost 16 years, through a strategic program Work on building communities, we improve the quality of life within local communities, responding to citizens' needs and offering new solutions for problems in the local community. The engagement of human resources and other sources of support in the community, as well as raising awareness of citizens, we contributed to build lasting cooperation between representatives of local communities, local authorities, businesses and other stakeholders, and thus ensure long-term sustainability of local civic initiatives, through the active participation of citizens the development of local communities. How important is the process of working with local communities in which the "DON" included shows by the fact that the National Assembly of RS in December 2012. Passed a significantly Instruction about

elections in local communities, which is important innovation because citizens will have opportunity to in the transparent way select representatives of the local community Council. Many municipalities already started to select local community representatives according to the Instruction.

Local communities should be a mechanism through which citizens are actively involved in decision-making processes at the local level.

In the past year we have worked on creating a strategy of social non-profit housing in Prijedor, Banja Luka, the BPK Canton, Gorazde and Srebrenica, and on this occasion worked closely with representatives of the executive and legislative powers.

PROJECTS:

- „Development of nonprofit social housing strategy in Srebrenica“
- „ Development of nonprofit social housing strategy and action plan in BP Canton, Goražde and Prijedor“
- „ Development of nonprofit social housing strategy in Banja Luka“

DONOR: Catholic Relief Services

Our representatives worked on the creation and adoption of the nonprofit social housing strategies in BP Canton, Srebrenica and Banja Luka. Nonprofit social housing is provided by the local government to households or individuals that from social, economic or other reasons are not in position to ensure living premises according to market standards.

These strategies determine the conditions for sustainable development of the non-profit social housing and method of providing and using funds for the development of non-profit social housing, the method of allocation and use of housing units, as well as other issues of importance for the non-profit social housing.



Study visit to Pančevo 21-22.03.2014.

Strategies are developed in all targeted areas, were adopted in Banja Luka, Prijedor, BP Canton while in Srebrenica is in the adoption process.

The study visit to the City of Pančevo and Belgrade was organized. During the visit they had the opportunity to see the application of social housing in Serbia and Pančevo, in Roma settlement in Belgrade, and through experiences became introduced with arrangement of total housing fund of the city. Also they were introduced how to activate community of flat owners to arrange the premises with help of Municipal Housing Agency and its work.

PROJECT: „Support sustainable (re) integration in BiH”

DONOR: Catholic Relief Service

DURATION: 01.03. to 30.11.2014.

CRS in Sarajevo with the help of UNHCR in cooperation with the Ministry for Refugees and Displaced Persons, local governments and non-governmental organizations, carried out a project to support the socio-economic assistance to returnees in BiH.



We also had an active role to help users in Prijedor, Gradiska and Banja Luka and in this period we conducted a survey on the user's needs, determine the level of assistance required and the proposal for solving them to CRS.

Through educational workshops users were introduced with the form and manner of assistance and development of business plans to ensure sustainability.

In October we made a distribution of aid for 15 beneficiaries who received assistance for sustainability in the form of woodworking machines with connections, greenhouses, livestock, wood splitters, machinery and financial assistance.

In addition, with the support of CRS, we assist two users of nonprofit social housing from 01.12.2012. Through the distribution of monthly social assistance, and in 2014 two new users joined monthly social assistance from Banja Luka and Prijedor.

WORK ON ECONOMICAL STRENGTHENING OF CITIZENS IN 2014

Lifelong learning refers to "any activity of life-long learning in order to improve the knowledge, skills and competences within a personal, civic, social or professional activity of the individual". Lifelong learning is the idea of establishing learning at all stages of life and in all forms in which the (formal, non-formal and informal).

The concept of lifelong learning is most often associated with economic goals, such as improved competitiveness and permanent employment. On the other hand, should not be ignored equally important objectives that contribute to the more active role of the individual in society.

These goals are fostering social inclusion, active citizenship and personal development.

Our experience dates back beyond the borders of our country (Italy,

Hungary, Sweden, etc.) where we learned about the importance of creating opportunities to acquire new knowledge through informal civic-education, obtaining a certificate that will make it easier to find new jobs, and also the recommendation to employers that the participants obtained very high-quality theoretical and practical training and have gained a high level of knowledge and certification.

During 2014 performed the following project dedicated to this strategic objective:

- ▶ „Leadership to employment II“ Kozarska Dubica, „Educate yourself to help others II“ Novi Grad;

PROJECT: „Leadership to employment II“, Kozarska Dubica, „Educate yourself to help others II“, Novi Grad;

DONOR: UNDP – LOD III

DURATION: 01.12.2013. to 30.04.2014.

A few years back within our actions on the field we introduced new practices of non-formal adult education, through targeted training of interested unemployed persons in various fields, and one of them is certainly the area of making souvenirs, ornaments and utensils, which enhances the local tourism offer of community and economic status of citizens.

Creating new jobs depends on the different approaches to these issues we are working on innovative ways that can facilitate the employment of acquiring new knowledge and skills through informal civic training on various topics.



In addition, we aim to strengthen the capacity of local civil society organizations that their activities contribute to the development of their local communities.

What we have achieved:



Kozarska Dubica and Novi Grad; employed two participants after completion of the project.

- ▶ Organized Fair in Novi Grad, which presents the results of non-formal education and the opportunities offered by non-formal education to the citizens and representatives of local government.
- ▶ By organizing 12 training, for a period of 33 days and 264 working hours strengthened capacities of civil society organizations and unemployed women from the target municipalities.
- ▶ The participants of training in Kozarska Dubica founded the Association "DAR" and continued with the production and sale, souvenirs, ornaments and utensils.
- ▶ The participants of education in Novi Grad founded the Association "Zlatne ruke" and continued with the production and sale, souvenirs, ornaments and utensils.



REVIEW THE MOST IMPORTANT NON-PROJECT ACTIVITIES IN 2014

PARTICIPATION AT CONFERENCES, NETWORKS, TRAININGS AND EDUCATIONS, DEVELOPMENT AND IMPLEMENTATION OF STRATEGIES:

- Workshop for development of final report for cross border cooperation program Croatia-BiH - 2 representatives of Association attended.
- 25.06.2014. Presentation of USAID project "PRO Budućnost" - 1 representative of Association attended.
- 31.07.2014. Presentation of the plan for distribution of PRO - Budućnost grants - 1 representative of Association attended.
- Meeting "Understanding of female issues" - 1 representative of Association attended.
- 09.07.2014. Monitoring of the Municipal Assembly work in Prijedor - 1 representative of Association attended.
- 29.10.2014. Monitoring of the Municipal Assembly work in Prijedor - 1 representative of Association attended.
- The establishment of voluntary service of the Republic of Srpska - 1 representative of Association attended.
- Support to research project in local communities - 1 representative of Association attended.
- Training for long-term observers for 2014 elections - 5 representatives of Association attendee.
- International forum „Europe for citizens“ - 1 representative of Association attended.
- Conference „Form a chain“ - 1 representative of Association attended.
- 11-12.11.2014 training Planning and development of project proposal, monitoring and evaluation - UNHCR - 1 representative of Association attended.
- Round table „Social integration of returnees in Prijedor and Sanski Most - 1 representative of Association attended.
- NGO "DON" is a member of working groups and commission for social care and inclusion in Prijedor - 1 representative of Association attended.

- NGO "DON" is a member of the working group of the pair of local communities (Prijedor and Sanski Most) in the project PRO -Budućnost.
 - Local voluntary service "DON" in cooperation with the Agency of local democracy Prijedor started the initiative of issuing "voluntary cards" within "Decide" project. The workshop was organized on the thematic: Testing of democratic measures within the project "Decide" on the 23rd of October 2014 in Hotel Prijedor. On this workshop attendees were several CSOs from Prijedor that participate in organization of voluntary activities.
 - Training Brčko for Child Friendly Space staff – 6 persons attended the UNICEF training before the opening of Child Friendly Space (2 supervisors, 4 coordinators from Prijedor and Novi Grad).
 - Training for CFS staff – 6 persons attended.
 - Workshop of the creative team for the media campaign "Under the magnifier" - 1 representative of Association.
 - IPA II programming project presentation – 1 representative of Association.
 - Strategy planning of Coalition "Under the magnifier" – 2 representatives of Association.
 - Training for trainers of long term observers for 2014 elections -5 representatives of Association.
- TOTAL: 550 hours of attendance.

➤ **Organization of info booths:**

- **World Consumer Rights Day:** On the occasion of 15th March, the World Consumer Rights Day, we organized info stand where volunteers "DON" shared citizens brochures and information leaflets, which served to inform them about consumer rights.





HUMANITARIAN ACTIONS IN 2014

➤ Help flooded citizens:

➤ Voluntary action "It's good to be good".

Helping in collection and distribution of aid to flooded population in May.

- Donation of food, water and other necessities was supported by many citizens and businesses from Prijedor and other parts of BiH, Croatia, Slovenia, Holland, Switzerland and other countries.
- The action lasted for 10 days and 120 volunteers participated and achieved 2350 voluntary hours.



Humanitarian aid for Dobož

➤ **NEW YEAR'S HUMANITARIAN ACTION "It's good to be good"**

Within the action we collected sweets, grocery and hygienic products and packed 875 child packets for children from socially endangered families in Prijedor.

Packets were distributed in 49 local communities. Beside packets for children we distributed also grocery packages.

Children that are currently patients in the Hospital Prijedor and Roma children also were distributed packets.

Thanks to everyone who threw the slightest little thing in our trolleys in the shopping malls!!!

Thanks to Agency of local democracy for donation of bags for packets, Red Cross for donation of footwear for youth and thanks to "DON"'s volunteers, volunteers of "Čisto srce", "Rudarke", "Polet", "Berek" and all

others
that
support



our action. We are proud of all of you and mostly because we have shown once again that Prijedor is a city of people with big

heart.

The action started on the 27th and finished on the 30th of December 2014. 124 volunteers participated and achieved 248 of voluntary hours.

“DON” VISIBILITY IN 2014

ACTIVITY	STATISTICS
Number of posts on web pages www.donprijedor.com ; www.gradjanskicentarpd.com ;	650
Number of visits to web pages www.donprijedor.com ;	70500
www.gradjanskicentarpd.com ;	30250
Number of published/collected articles in printed and electronic media	Over 700

FACEBOOK PAGES OF “DON” IN 2014

ACTIVITY	STATISTICS
Udruženje DON	1607 friends, 183 posts, over 156 000 views.
Liderstvom do zapošljavanja	161 likes, 1939 views
Obuču sebe da pomogneš drugima	121 likes, 1146 views
Centar aktivnih građana	412 likes, 105000 views
Kamp dječijih osmjeha	566 likes, 5639 views
Udruženje za zaštitu potrošača	366 likes, 5182 views
Dijalog za budućnost	270 likes, 10646 views

Lokalni volonterski servis "DON"

206 likes, 4203 views

Projects and sources of funding in 2014.

Donor	Project	Spent in 2014 in KM	Plan for 2015 in KM
IPA, European Commission	"Community Centre"	45,441.38	-
Višegrad fund	„Community media +“	10,918.53	-
UNDP	„Leadership to employment II „ „Educated yourself to help others II“	31,622.21	-
CRS	„Development of strategy and action plan for BP Canton, Goražde and Prijedor“	31,016.10	-
CRS	„Development of strategy of social nonprofit housing in Banja Luka“	14,400.00	-
Helsinki Citizens' Assembly, Banja Luka	„Citizen Solidarity for peace“	500,00	-
UNDP	„ Help flooded areas in Šamac“	31 376,00	-
UNDP	„Help flooded areas in Domaljevac“	39,127.60	-
Government of RS, Ministry of Trade and Tourism	„Education of consumers from Prijedor region“	12,600.00	-
Arcelor Mittal Foundation	„Children Smile's Camp 2014“	29,000.00	-
UNICEF, Save the Children	Child Friendly Space	18,852.00	-
UNESCO	„Dialogue for future-Kozara 2014“	50,502.90	-
USAID, The Kingdom of Norway	"Free and fair elections in 2014: the answer of citizens. Because we care," coalition under the	80,866.07	-

	magnifier;		
The Kingdom of Norway	Street actions within project "Free and fair elections 2014: answer of citizens: Because we care", Coalition under the magnifier	3,335.26	-
Government of RS, Ministry of Trade and Tourism	Regular activities on consumer protection	4,800.00	-

Projects and sources of funding in 2014 and plan for 2015.

Donor	Project	Spent in 2014 in KM	Plan for 2015 in KM
Social Development institute Kft, CCI	The campaign "No excuses - Europe now"	400,00	-
Government of RS, Ministry of Trade and Tourism	„Informing and educating consumers about consumer rights in Prijedor region“	10,242.00	7,758.00
USA Embassy in BiH	„Bringing youth together to foster understanding and tolerance“	8,312.60	15,650.56
UNDP	„Let's preserve tradition and help others“	-	60,577.50
Arcelor Mittal Foundation	„Children Smile's Camp 2015“	-	29,000.00
TOTAL		423,312.65	112,986.06

Projects and sources of funding in 2013.

Donator	Project	Amount in KM
Foundation ArcelorMittal	„Children Smile's Camp 2013“	29,000.00
FIGAP	„Educate yourself = Path to economically strong woman“	12,000.00
UNDP	„Leadership to employment“	46,180.00
UNDP	„Educate yourself to help others“	30,632.00
IPA, European Commission	„Civil society in action for dialogue and partnerships“	16,983.96
EIDHR, European Commission	“New local communities for new local governments in BIH”	13,834.80
The Government of the Republic of Srpska, Ministry of Trade and Tourism	"Holders of consumer protection at citizen service"	13,434.22
The Government of the Republic of Srpska, Ministry of Trade and Tourism	Annual administrative costs for consumer protection	4,800.00
City of Prijedor	Prize from the City of Prijedor for particularly valuable results in the field of civil society development and promotion in Prijedor	1,500.00
City of Prijedor	Co financing for realization of activities within project "Community Centre"	5,000.00
CRS	Co financing for realization of activities within project "Community Centre"	3,609.60
IPA, European Commission	"Community Centre"	50,865.12
Višegrad fund	Community media +	9,637.24
UNDP	Leadership to employment II Educate yourself to help others II	21,527.79

CRS	Draft development of strategy and action plan for BP Canton, Goražde and Prijedor	233.90
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Projects and sources of funding in 2012.

Donator	Project	Amount of donation in-KM
Center of civic initiatives	"Citizens in electoral process"	150153,20
EC-IPA	„Civil society in action for dialogue and partnerships“	4641,45
OKC Banja Luka	"Volunteers make difference "	4734,00
ArcelorMittal Foundation Prijedor	Children Smile's Camp 2012	29521,96
OPA – Embassy of USA	"Youth activism for better reconciliation process in rural multiethnic communities"	41774,41
ArcelorMittal Foundation Prijedor	„Chance for your future“	10509,05
EIDHR	"New local communities for new local governments in BIH"	10600,44
USAID - JSDP	"Monitoring and assessment of achieved standards in Republic Prosecution of Republic of Srpska, District Courts of Banja Luka, Bijeljina and Istocno Sarajevo, together with practical analysis for the period from January 2010 to April 2012".	15000,00
Balkan Trust for Democracy	„Protect your right to vote“	29055,60
CPCD	"Monitoring of local services: Civil society organizations (CSO), citizens and local governments together for better services"- Municipality Prijedor;	9346,61
CPCD	"Monitoring of local services: Civil society organizations (CSO), citizens and local governments together for better services"-Municipality Bosanska Krupa;	7347,21
Ministry of Trade and Tourism of RS	"Young are consumers too"	10050,00

Ministry of Trade and Tourism of RS	Annual overheads for consumer protection	4800,00
ArcelorMittal Foundation Prijedor	„Through partnership toward better and more beautiful local community“	10000,00
CRS	„Housing solutions for users of collective centers and alternative housing“.	2995,55
ArcelorMittal Foundation - Madrid	“Grow and learn together“	5911,27

THE MOST IMPORTANT ACHIEVEMENTS IN 2014



Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Citizen Solidarity for peace“	Prijedor LC Prijedor 3	Helsinki Citizen's Assembly Banja Luka	30 children up to 10 years old	50 parents, citizens of LC Prijedor 3	Goals: arrange area for preschool children that was destroyed in flooding in May and August. Results: cut grass, removed trash, painted benches, poles, seesaws, repaired fences, swing set. Built tolerance, confidence and increased social cohesion of young people;
“Help flooded areas in Šamac”	Municipality Šamac	UNDP	300 pre school and school children	300 families and local community	Goals: arrange the park and create conditions for the smooth progress of teaching physical education in elementary and secondary schools. Results: the park has been cleared of garbage, plowed, planted park grass, marked trails, set props for children. Schools: cleaned and marked courses, set goals, baskets, volleyball nets. Promoted volunteerism and civic activism;
“ Help flooded areas in Domaljevac”	Municipality Domaljevac	UNDP	50 pre school children	50 families and local community	Goals: help recovery of kindergarten in Domaljevac; Results: waste removed from the kindergarten, cleaned the yard, cleaned canals and fences, planted grass, purchased furniture. Promoted volunteerism and civic activism in the community.
“Education of consumers of Prijedor region”	Prijedor, Novi Grad, Kozarska Dubica	Ministry of Trade and Tourism, Government RS	200 citizens in local communities and on the roundtables	4000, citizens from Prijedor, Kozarska Dubica and Novi Grad	Goals: citizens introduced with law on consumer protection and ways of realization of their consumers rights. Results: Increased awareness of citizens about law on consumer protection and ways of achieving their rights in Prijedor, Novi Grad and Kozarska Dubica. Promoted project activities over media.

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Community Centre“	Municipalities Petrinja and Sisak in Croatia, Prijedor and Ključ in BiH	IPA, European Commission	cca. 1000 (500 RH, 500 BiH) CSOs, Members of marginalized groups	cca. 308 000 citizens of Prijedor, Ključ (123 000) in BiH. Citizens of Sisak and Petrinja (185 000) in Croatia.	Goals: Improved access to services for all citizens and strengthen the regional identity of the civil society in the border areas; Results: Increased levels of existing services, knowledge and skills of long-term unemployed and other socially vulnerable citizens in Sisak-Moslavina county, Cities Petrinja, Croatia, and Prijedor and Ključ in BiH; Informed citizens and stimulated civic activism; Developed partnerships in border regions and strengthened the influence of CSOs to facilitate faster adoption of EU standards in different sectors and improve service delivery to all citizens;
“Children Smile's Camp 2014”	Prijedor	Arcelor Mittal Foundation	100 students from 4 elementary schools from Prijedor, 18 domestic and foreign volunteers	Wider community	Goals: Contribute to the development of the tourist offer of Kozara through new forms and methods of learning that students come in direct contact with nature and interaction of different activities; Results: Created conditions for the implementation of programs School in nature and successful realization of educational tasks; Created conditions for the implementation of programs School in nature and successful realization of educational tasks;

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Free and fair elections in 2014: the answer of citizens. Because we care., „Coalition under the magnifier“	16 municipalities Prijedor, Novi Grad, Koz. Dubica, Kostajnica, Bihać, Bos. Petrovac, Cazin, Bužim, Velika Kladuša, Krupa na Uni, Bos Krupa, Ribnik, Ključ, Sanski Most, Oštra Luka	USAID, The Kingdom of Norway	349 citizens	Citizens of Prijedor region – 16 municipalities: Prijedor, Novi Grad, Koz. Dubica, Kostajnica, Bihać, Bos. Petrovac, Cazin, Bužim, Velika Kladuša, Krupa na Uni, Bos Krupa, Ribnik, Ključ, Sanski Most, Oštra Luka. Citizens of BiH	Goal: contribute to free and fair elections in Bosnia and Herzegovina. Results: Reduced election fraud at 172 polling stations; 344 short-term and 5 long-term observers monitored the elections in 16 municipalities. Held 22 trainings for observers, organized street actions in five municipalities; Raised public awareness about electoral manipulation; Increased awareness among voters about the free expression of the will; Objectively informed about the electoral process in Bosnia and Herzegovina; Developed recommendations for electoral reform in BiH; Coalition of 7 CSOs which operated in Bosnia and Herzegovina and contribute to free and fair elections on the 12th of October 2014. Via telephone lines citizens had the opportunity to report violations of the electoral law of Bosnia and Herzegovina. We also monitored the work of the election administration, voter registration, and political campaigns.
„Development strategy and action plan of social nonprofit housing for BP Canton, Goražde and Prijedor“	BP Canton, Goražde, Prijedor	CRS	8-12 representatives of local governments	Citizens of BP Canton, Goražde, Prijedor	Goal: developed the document of social nonprofit housing for BP Canton, Goražde and Prijedor; Results: developed and adopted strategy of social nonprofit housing in BP Canton, Goražde and Prijedor; Developed capacities and introduced with practices from region representatives of local governments;

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
“Leadership to employment II” Kozarska Dubica „Educate yourself to help others II” Novi Grad	Kozarska Dubica and Novi Grad	UNDP	19 unemployed women from different ethnical backgrounds in Kozarska Dubica and 15 in Novi Grad, 15 representatives of CSOs from Kozarska Dubica.	Families of unemployed women that participated in the project, members of local CSOs and wider community, at least 10 000 people in Kozarska Dubica and Novi Grad	Goals: Created conditions for new vacancies, improved capacities of working capable population, strengthened capacities of local CSOs; Results: Identified and educated 34 unemployed persons (19 from Kozarska Dubica and 15 from Novi Grad) and 15 representatives of CSOs (15 representatives of Kozarska Dubica) through citizen informal education; Formed database of CSOs and unemployed persons that attended the education within the project; Promoted importance of informal education to wider public.
“Bringing youth together to foster understanding and tolerance”	Cities: Prijedor, Mostar	USA Embassy in BiH	20 youth from Prijedor and Mostar	Citizens of Prijedor and Mostar	Goals: Reduce ethnic differences and establish mutual understanding among young activists from different ethnic backgrounds. Results: Built reconciliation between young people from ethnic backgrounds, promoted volunteerism and youth activism.
„Development of strategy of social nonprofit housing for Srebrenica”	Srebrenica	CRS	8-12 representatives of local governments	Citizens of Srebrenice	Goals: develop strategy of social non profit housing in; Results: developed and adopted strategy of social non profit housing in; Developed capacities and introduced with practices from region representatives of local governments;

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
Child Friendly Space (CFS)	Prijedor, Novi Grad	UNICEF, Save the Children	142 children, 71 parent, from flooded local communities	Citizens of flooded local communities in Prijedor, Novi Grad, and wider communities	<p>Goals: Provided psychological support to children who have been directly affected by floods in areas specially equipped for children; Ensured the availability of psychological assistance for children from vulnerable marginalized groups; Developed and taught mechanisms for confronting and overcoming highly stressed situations.</p> <p>Results: Opened two CFSs. Secured adequate spaces for children and provided psychological support; established and educated team to work with children in crisis situations; developed a program of psychosocial support for children in crisis situations (set of workshops for groups and individuals) and created daily and monthly work plan. Established team for field work, the children were informed about the establishment of the CFFS, designed and printed promotional materials. Children are taught relaxation exercises; Adequately treated in stressful situations and learned the skills for concentration and overcoming highly stressed situations.</p>
"Dialogue for future – Kozara 2014"	Prijedor – Kozara	UNESCO	Domaljevac, Šamac, Orašje, Maglaj, Dobož and Sanski Most (90 students 14-18 year old, 50% boys and 50% girls)	Municipalities Domaljevac, Šamac, Orašje, Maglaj, Dobož and Sanski Most affected by floods. 5 high and 1 elementary school and families of children	<p>Goals: Developed reconciliation and respect for diversity; Increased participation of young people in the dialogue for development and social reform BiH.</p> <p>Results: Improved physical and mental health of children affected by floods in BiH; Developed tolerance and increased social cohesion of young people; Increased confidence-building and established the intercultural dialogue among young people; Developed action plans for volunteer activities in communities.</p>

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
Community media +	BiH, Serbia, Albania, Hungary, Poland, Slovakia.	Višegrad fund	18 representatives of CSOs from Western Balkan countries and EU	cca. 12000 citizens of western Balkan countries and EU	Increased local democratic structures and active citizenship through increased citizen involvement in local decision-making and advocacy campaign using the power of the media in the community; Built capacity of CSOs to mobilize citizens providing them with new and innovative tools and methods to activate and mobilize communities; Enabled NGOs to use the power of local media-radio; Pointed locally established CSOs in the local information centers; Strengthened the sustainability of the media in the community by building partnerships between CSOs, local authorities, local businesses and increase knowledge about diversification and maintenance resources; established effective cooperation between and V4 (Western Balkans) ZB partners in supporting and mentoring in community initiatives;
„Development of strategy of social nonprofit housing for Banja Luka“	Banja Luka	CRS	8-12 representatives of local governments	Citizens of Banja Luka	Goal: developed the document of social non profit housing for Banja Luka; Results: developed and adopted strategy of social non profit housing in Banja Luka; Developed capacities and introduced with practices from region representatives of local governments;



THE MOST IMPORTANT ACHIEVEMENTS IN 2013

Annual report 2014. NGO "Democracy-Organizing-Progress"

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Children Smile's Camp 2013“	Prijedor City	Foundation ArcelorMittal, Prijedor	200 students , 4 elementary schools from Prijedor, 25 domestic volunteers	Citizens of Prijedor, cca 5000	School in nature through interactive teaching methods. Developing creativity in young people The interactive aspect of learning Socialization of young people of different multi-ethnic group Improving youth activism
"Civil society in action for dialogue and partnerships"	BiH, Mostar, Tuzla, Prijedor, Zavidovići, Bihać and Prijedor	European Commission through IPA cross border cooperation program	Cca. 550 local and international CSOs, networks, local and cantonal governments	Citizens of BiH cca. 150 000	Ensure organizational/managing capacities of CSOs engaged in promotion of democratic management on local level, help actions of public advocacy and promotion of democratic potential of CSOs, support actions of CSO networking on local and regional level in BiH, help raise awareness about policies, decision making about EU standards of good management and citizen participation, help maintain cooperation of CSOs and local governments in BiH, their partners and other IPA countries and EU members. Action aimed to help strengthen democratic influence of CSO in increase of civic participation on local policies/decision-making through promotion of cooperation agreement and CSO networking.
"Educate yourself to help others"	Municipality Novi Grad	UNDP-LOD III	46 Unemployed persons and old elderly persons	5000 Citizens of Novi Grad	Educated 16 unemployed persons registered within Employment Office about importance of voluntary work and helping older and disabled; Formed a team of volunteers and a database for permanent care of the elderly, disabled; Promoted the importance of voluntary work to the general public as well as the importance of a continued partnership between CSOs and local authorities raising awareness of the benefits of cooperation in order to improve the support of marginalized population groups and support the employment of the unemployed;
Educate yourself = Path to economically strong woman	Prijedor	FIGAP, Gender center	15 Unemployed women from Prijedor	90 Families of unemployed persons	Reducing poverty through social empowerment of women to activate their potential in overcoming obstacles caused by their poverty and disadvantage in society through the provision of basic prerequisites for employment, provided the prerequisites for easier finding work for 15 women; Repaired training and acquire skills of 15 women that they can find employment the labor market, quality, expertise and professionalism, promote economic empowerment of women;

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
"New local communities for new local governments in BiH"	BiH	EIDHR, European Commission	229 Representatives of LCs, CSOs, Municipalities and cities, ministries	Cca 20 000 Citizens of BiH	Contribution to development of participative democracy on local level in BiH and strengthening civic influence on local decision-making processes; Transfer of responsibilities on LCs; Precise regulation of relations between municipalities / structure – MZ; Enable multi-form LCs; Direct election of the LC president and council members; Mechanisms for inclusion of LCs in drafting of municipal budget; Informing LCs for application for municipal funds;
"Holders of consumer protection at citizen service"	Grad Prijedor, Municipality Novi Grad, Kostajnica, Oštra Luka, Gradiška, Kozarska Dubica	Government of RS, Ministry of Trade and Tourism	4000 Citizens and traders	50 000 Citizens of Prijedor, Novi Grad, Kostajnica, Oštra Luka, Gradiška, Kozarska Dubica.	Consumers of wider Prijedor region introduced with Law on consumer protection and institutions and ways of gaining their rights; Raised informing of traders, service providers and citizens about Law on consumer protection; Initiated foundation of branch offices for consumer protection within DON; Established better cooperation within holders of consumer protection in RS and consumers in Prijedor region;
"Leadership to employment"	Kozarska Dubica	UNDP-LOD III	21 unemployed persons in Kozarska Dubica	6000 Citizens of Kozarska Dubica	Encouraged the development tourism and informal - civic education and socio-economic progress of the unemployed. Created the preconditions for the creation of new work vacancies; Improved training and acquired skills for working-age population; promoted tourism and non-formal education and lifelong learning.



THE MOST IMPORTANT ACHIEVEMENTS IN 2012

Annual report 2014. NGO "Democracy-Organizing-Progress"

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Chance for your future“	Municipality Prijedor	ArcelorMittal Foundation Prijedor	799 Students of high schools from Prijedor, elementary school students	cca 5 000 citizens of Prijedor	-Strengthened social role of youth in presentation of vocational education in Prijedor. -Promoted vocational education; -Educated youth how to develop project proposals.
“Children Smile's Camp 2012”	Municipality Prijedor	ArcelorMittal Foundation Prijedor	270 Elementary school students, domestic and foreign volunteers	cca 8 000 citizens of Prijedor	-Organized school in nature through interactive teaching methods -Developed creativity of youth through interactive teaching methods -Socialization of youth from different ethnical backgrounds -Improved activism of youth
„Through partnership toward better and more beautiful local community “	Prijedor Municipality, Northern-western part of BiH	ArcelorMittal Foundation Prijedor	Citizens, CSO, business, representatives of local government Prijedor	Citizens, CSO, business, representatives of government of Northern-western part of BiH and representatives of government of BiH	-Improved cooperation of CSO and businesses in aiming to develop local community. Built capacities of CSOs in order to continue financing. -Informed business sector about importance and role of CSO and benefit of mutual cooperation -Improved interest of business for cooperation with CSOs

Project	Area of implementation	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„New local communities for new local governments in BiH”	BiH	EIDHR	229 Representatives of local communities, CSO, municipalities and Ministries	cca 20 000 citizens of BiH	-Changed legal frame in BiH that defines position and role of local community, improved influence of civil society in decision-making processes. -Municipalities in BiH started processes of synchronization of Statues with new legal frame;
“Volunteers make difference “	Prijedor	OKC in cooperation with Olof Palme with financially support of Sida	4 736 Youth, CSO, representatives of institutions, socially endangered citizens, multimember families, volunteers	cca 14 208 citizens of Prijedor	-4736 direct beneficiaries, engaged 264 volunteers and established cooperation with 10 local organizations/institutions;
“Youth activism for better reconciliation process in rural multiethnic communities”	Prijedor, Kozarska Dubica, Sanski Most, Bosanski Petrovac	OPA	Youth in 8 rural local communities	Citizens in 4 municipalities	-Built capacities of youth from 8 rural local communities -Increase youth participation in decision-making processes in rural local communities

Project	Area of implementation	Donor	Beneficiaries		Goal/Result
			Direct	Indirect	
"Monitoring and assessment of achieved standards in Republic Prosecution of Republic of Srpska, District Courts of Banja Luka, Bijeljina and Istočno Sarajevo, together with practical analysis for the period from January 2010 to April 2012".	Banja Luka, Bijeljina and Istočno Sarajevo	USAID - JSDP	Republican prosecutor's office in Banja Luka, district prosecutors' offices in Banja Luka, Bijeljina and Istočno Sarajevo	Citizens of BiH	<ul style="list-style-type: none"> -Conducted monitoring and valuation of present situation and achieved standards, developed report with recommendations. -Established continuous mechanism for monitoring and valuation of situation with analyses of practices of effectiveness of Prosecution offices. -Built advocacy skills of Justice Network
„Citizens in electoral process“	Prijedor, Gradiška, Travnik, Mostar, Foča, Novi grad Sarajevo, Trebinje, Bijeljina, Centar Sarajevo and Livno	CCI	11 987 CSO, citizens in 10 municipalities in BiH, representatives of political parties	cca 70 0000 Citizens of BiH	<ul style="list-style-type: none"> -Improved electoral regularities in 10 target municipalities ; -Improved responsibility of candidates for mayors and members of local parliament in 10 target municipalities; -Improved ability of citizens who choose best candidates for mayors and members of local parliament; -Established informal NGO network for monitoring of pre electoral, electoral and post electoral activities; -Media campaign conducted;

Project	Area of implementation	Donor	Beneficiaries		Goal/Result
			Direct	Indirect	
"Youth are consumers too"	Prijedor, Kostajnica, Kozarska Dubica, Novi Grad	Ministry of Trade and Tourism of RS	2 600 Students of elementary and high schools (Kozarska Dubica, Prijedor, Novi Grad, Kostajnica) introduced with consumer protection law	cca 30 000 Citizens of Prijedor region	-Improved informing of students of elementary and high schools on consumer protection; -At least 1500 students' improved knowledge on consumer protection. -Increased number of solved cases on violation of consumer rights;
„Protect your right to vote“	Sanski Most, Bosanski Petrovac, Bihać, Velika Kladuša, Bužim	The Balkan Trust for Democracy (BTD)	2 628 High school students from 5 municipalities (Sanski Most, Bosanski Petrovac, Bihać, Velika Kladuša, Bužim)	cca 35 000 Citizens of target municipalities	-Increased influence of young people through networking of youth activists from 5 municipalities to go out and vote; -Increased level of responsibilities of political parties through organization of 5 responsibility forums; -Identified priority problems in 5 municipalities and encouraged political parties to include them in their electoral programs; -Increased number of youth and other citizens to go out and vote; -Informed youth in high schools about electoral process and local governments, encouraged youth to participate in responsibility forums and go out and vote;



Planned activities in 2015

- “Children Smile’s Camp 2015”- Foundation ArcelorMittal, Prijedor;
- “Let’s preserve tradition and help others”-UNDP;
- “U Bringing youth together to foster understanding and tolerance”- USA Embassy in BiH;
- Realization of other programs and projects in relation with Mission and Vision of Association;
- Organization of Annual Assembly of Association;
- Development of new strategy plan of Association;
- Re-registration of Association;
- Introduction of new strategic programs;

Important segment of work

- Strengthening the capacity of members of the association-participation in trainings and educations;
- Improving consumer protection in the Prijedor region and beyond;
- Development of Philanthropy;
- Development of volunteerism;
- Organization of humanitarian actions such as “It’s good to be good” etc...