



# **Annual report 2015.**

## **NGO “Democracy-Organizing-Progress”**

**Prijedor, December 2015**

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*„I  
love my town  
and  
develop my  
community“*

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## *Introduction*

It is my pleasure to introduce Annual report about activities and financial matters of Association in 2015 and have opportunity to introduce to public review all our accomplishments during the previous year through program goals: strengthening of civil society, humanitarian, voluntary and educational goals, economic strengthening of citizens, building of communities, consumer protection, monitoring of electoral process.

This report represents the most important challenges that civil society encountered in BiH in the previous year which were the impulse for key initiatives started by NGO DON, including organizing citizens to solve local problems, cooperation of profit and nonprofit sector, active enrolment of youth in voluntary work, community building, consumer protection, monitoring of electoral process and realization of community valuable activities.

Parallel with implementation of its main activities, we invest in further development of human resources. Majority of our staff has attended comprehensive and intensive capacity building program. This program included themes such as development of proposals according to EU standards, time management, public advocacy, etc. During upcoming year, we will continue to implement its mission and main goals that are drafted according to past accomplishments and lessons from past year. For this purposes we developed numerous projects and other activities which main goal is to meet modern challenges of democracy and civil society in our country. Special dedication in 2016 we give to improvement of skills and knowledge of our employees.

The most important part of any organization is the people who work for her. That is why I want to especially thank all our employees, volunteers and associates who have contributed to the achievement of results that are presented in this report. During 2015 we continued with the good practice work on volunteer humanitarian activities, primarily through the organization of humanitarian actions for New Year Holidays in Prijedor. The key for realization of most activities were people that recognized our values and work, and I am using this opportunity to express gratitude to all our donors, local, foreign and international governmental and private agencies and foundations that financially supported our activities in 2015.

I would also like to warmly thank our numerous volunteers, collaborators and partner organizations from all over Bosnia and Herzegovina for their support, dedication and enthusiasm for mutual initiatives which we hope to continue to expand in the future.

Murisa Marić, Executive director

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# HISTORY OF ASSOCIATION AND PRESENTATION OF THE MOST IMPORTANT ACHIEVEMENTS

## BASIC INFORMATION AND DATA ABOUT THE ASSOCIATION

### PROFILE OF ASSOCIATION

NGO "DON" was founded in 1997 and after a year of informal work registered at the Basic court in Banja Luka on the 28<sup>th</sup> of December 1998. Under the under: Rg-214/98. According to the new law on Associations and Foundations of RS it was reregistered on the 29<sup>th</sup> of April 2002 under the number: F-1-71/02. Statute amendments were registered on the 5<sup>th</sup> of February 2008 at the Basic court in Banja Luka.

### MISSION

"DON" is Association that aims its activities towards individuals, groups of citizens and institutions in cooperation with other organizations by applying methods of general and vocational trainings organizes and involves citizens in social flows and economical development of communities.

### VISION

"Citizen in the center of a stable and socially just state of Bosnia and Herzegovina"

### BENEFICIARIES

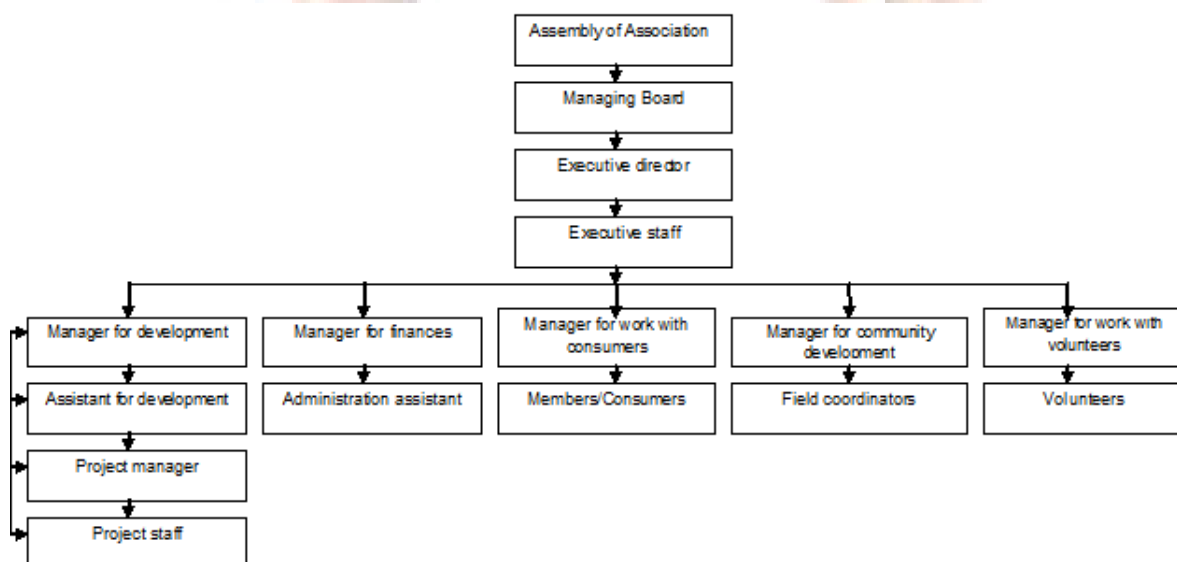
- |                                |       |                                   |
|--------------------------------|-------|-----------------------------------|
| ➤ Citizens through communities | Local | ➤ Local governments               |
| ➤ Volunteers                   |       | ➤ Associations-potential partners |
| ➤ Consumers                    |       | ➤ State                           |
| ➤ Employed                     |       | ➤ Donors                          |
| ➤ Activists                    |       | ➤ Business sector                 |

**VALUES:** DON in its work is guided by the basic principles: optimism, commitment and creativity. We are recognized as a stable, responsible and reliable partner aiming to effectively, persistently and influential work in the community.

**PROGRAM GOALS, TASKS AND ACTIVITIES:**


- Strengthening of civil society,
- Humanitarian, voluntary and educational goals,
- Economic strengthening of citizens,
- Development of local communities,
- Consumer protection,
- Monitoring of electoral process,

**ORGANIZATIONAL STRUCTURE**



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## WORK ON HUMANITARIAN, VOLUTNARY AND EDUCATIONAL GOALS IN 2015



As part of its strategic program, for many years its activities are directed towards individuals, groups of citizens and institutions where in cooperation with other organizations, using the methods of general and vocational training helps develop volunteerism and humanitarian work.

We put emphasis on work with young people. Through various projects, informal education, promotion of volunteerism and activism, youth rights, transfer of knowledge and experience, developing creativity, socialization of young people of different ethnic groups, provide them an opportunity to strengthen themselves and their social skills and to engage in social trends and economic development in the community where their rights will be recognized and realized.

In Banja Luka, on the 23<sup>rd</sup> and 24<sup>th</sup> of June 2014 was held inaugural assembly of voluntary service of Republic of Srpska, which was attended by 11 out of 15 members / LVS how many were registered in Republic of Srpska. **Local Volunteer Service UG "DON"** is one of the members.

**Local Volunteer Service UG "DON"** is one of the members of Voluntary service of RS and in 2015 we attended the Assembly of the Local volunteer service of RS.

LVS Prijedor as a member of the network „Volunteering” beside the regular meetings also had strategic planning.





On the occasion of International Volunteer Day (4<sup>th</sup> of December), the Ministry of Family, Youth and Sports in cooperation with the Volunteer Service of the Republic of Srpska and Cultural Center "Banski Dvor" organized awarding of the Republic Award for Volunteering. For special contribution to volunteering Association "DON" and our volunteer Dragan Mutic were awarded diplomas.

Our Association in the last year was awarded the diploma for the "Champion of volunteering" by the US Embassy in Bosnia and Herzegovina as a participant in the Challenge: "Choose a task, be a change".

LVS Prijedor this year had good cooperating with Humanitarian Association „Altruist” - Mostar, „OKC” Banja Luka, Tourist organization of Prijedor, "Agency of local democracy" Prijedor, Auto-Moto alliance Prijedor.


Our volunteers were participants at numerous events, conferences, seminars and Fairs.

The volunteers of the local volunteer service NGO "DON" Prijedor participated in the VI Fair of youth organizations in Prijedor held on 10.06.2015. The sixth International Fair of youth NGOs / SONVO / organized by the Youth Center "Info Point" and LDA / ALD / from Prijedor, was held under the motto "Youth and networking". The fair was placed on a small city plaza. All together representatives of 10 local youth organizations and 24 municipal youth and non-governmental organizations from 14 European countries. As in previous years, the fair SONVO is one of the manifestations within the Prijedor Cultural Summer.



DECIDE- conference, Humanitarian action „It's good to be good 2015", Fair - „New Year's fairy tale", Bicycle Race 2015 (Tourist Organization of Prijedor on the occasion of the Day of the City, organized the first cycling race (16.05.2015.) Local Volunteer

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Service NGO "DON" supported this event with six volunteers that shared water to contestants).

„Children Smile's Camp 2015“, „Active youth for better future“ and many other activities.

At the round table organized for the International Volunteer Day 5th December 2015., we presented volunteer booklet and for the first time in BiH, „VOLUNTEER CARD“ awarded to volunteers that had at least 100 voluntary hours. The volunteer card offers discounts and free services for volunteers. For 5 volunteers of local volunteer service „DON“ we awarded voluntary cards. With support of Hotel „Monument“ for 5 volunteers we ensured free weekend on Kozara.

During last year we achieved over 1700 voluntary hours in over 150 days and engaged 194 volunteers in our activities.



**PROJECT:** „ Dialogue for future – Active youth for better future“

**DONOR:** UNDP

**DURATION:** 14.04. - 15.11.2015.

Project “Dialogue for future – Active youth for better future” supported by UNDP. Project “Dialogue for future” is supported by UNDP, UNICEF and UNESCO in cooperation with BiH Presidency.



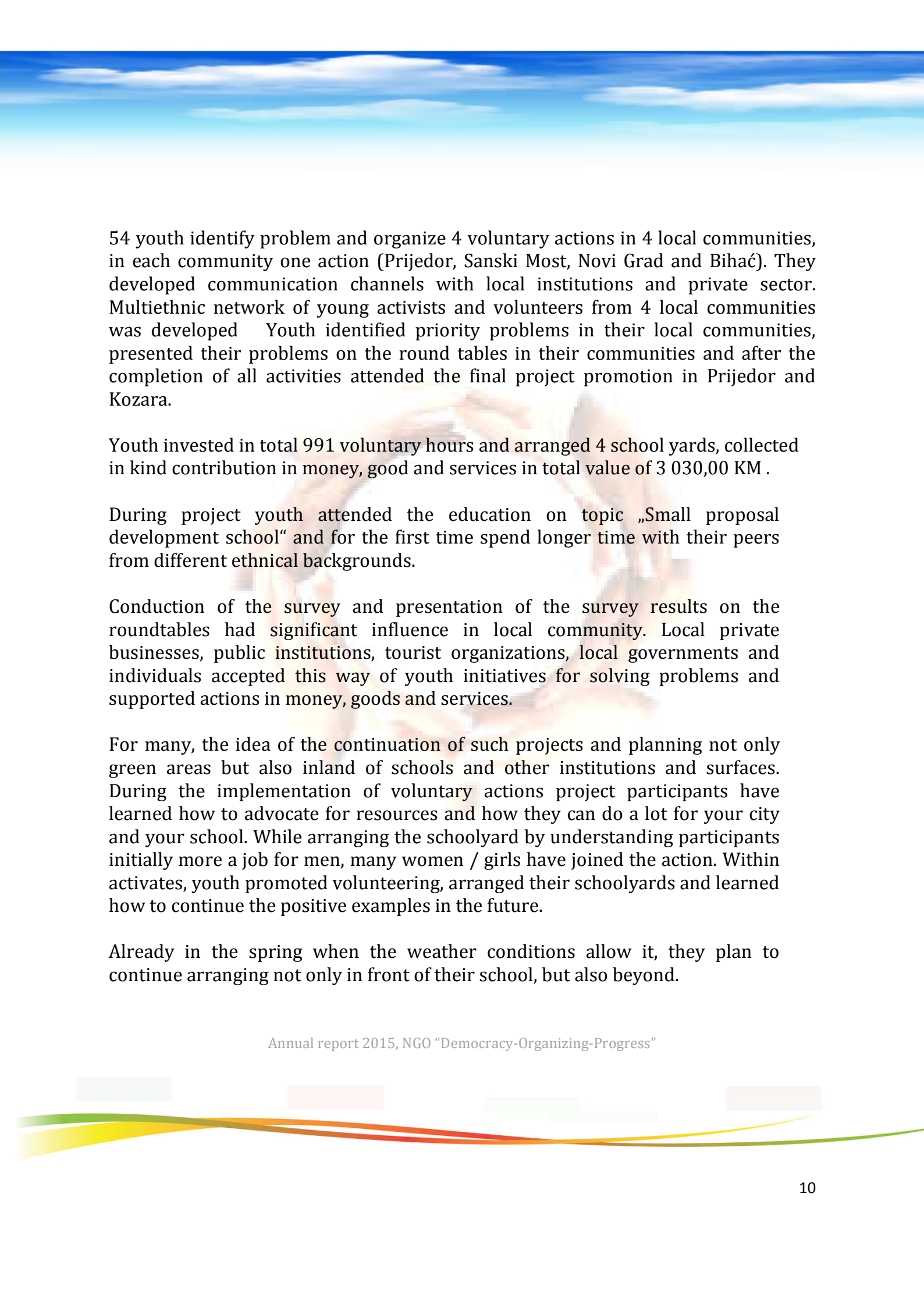
Project “Dialogue for future” is financed with means for the Office of United Nations for support to building the peace / Peace Building Fund (PBF).

Project participants were representatives of student councils from 4 multiethnic local communities from Prijedor, Sanski Most, Novi Grad and Bihać.

40 representatives of student council from 4 High Schools were project participants. High Schools participants: Public Institution “Gymnasia” - Sanski Most, Secondary music schools “Savo Balaban” - Prijedor, Secondary School “Đuro Radmanović” - Novi Grad and Combined Electrical and wood high school - Bihać. Total project participants: 54 young people from different ethnical backgrounds and 6 teachers: 30 boys and 24 girls, 4 women and 2 men.

54 students (30 boys and 24 girls) were educated how to develop project proposal, identify priority problem, conduct survey, and mobilize local resources.





54 youth identify problem and organize 4 voluntary actions in 4 local communities, in each community one action (Prijeedor, Sanski Most, Novi Grad and Bihać). They developed communication channels with local institutions and private sector. Multiethnic network of young activists and volunteers from 4 local communities was developed. Youth identified priority problems in their local communities, presented their problems on the round tables in their communities and after the completion of all activities attended the final project promotion in Prijeedor and Kozara.

Youth invested in total 991 voluntary hours and arranged 4 school yards, collected in kind contribution in money, good and services in total value of 3 030,00 KM .

During project youth attended the education on topic „Small proposal development school“ and for the first time spend longer time with their peers from different ethnical backgrounds.

Conduction of the survey and presentation of the survey results on the roundtables had significant influence in local community. Local private businesses, public institutions, tourist organizations, local governments and individuals accepted this way of youth initiatives for solving problems and supported actions in money, goods and services.

For many, the idea of the continuation of such projects and planning not only green areas but also inland of schools and other institutions and surfaces. During the implementation of voluntary actions project participants have learned how to advocate for resources and how they can do a lot for your city and your school. While arranging the schoolyard by understanding participants initially more a job for men, many women / girls have joined the action. Within activates, youth promoted volunteering, arranged their schoolyards and learned how to continue the positive examples in the future.

Already in the spring when the weather conditions allow it, they plan to continue arranging not only in front of their school, but also beyond.

At the closing event, awards were given to schools (4 printer, scanner and copy machine, and 4 magnetic boards), the students or the schools give more motivation to continue volunteer activities. In addition to the project for all four schools acquired the professional literature in the amount of 3,213.35 KM.



### VALUE OF YOUTH ACTION IN COMMUNITIES

<b>DONOR</b>	<b>Category (business, government, media, citizens, NGO, public institutions)</b>	<b>Way of contribution (money, material/goods, services)</b>	<b>Value of the action in KM</b>	<b>Number of voluntary hours</b>
UNDP		Money	800,00	
PI „Gymnasia“ Sanski Most	public institutions	Goods, money, services	532,00	131
Secondary High School „Djuro Radmanović“ Novi Grad	public institutions	Goods, money, services	788,00	403
PI „Combined Electrical and wood high school“ Bihać	public institutions	Goods, money, services	1.270,00	258
Secondary High School „Savo Balaban“ Prijedor	public institutions	Goods, money, services	440,00	199
<b>Total</b>			<b>3.830,00</b>	<b>991</b>





**PROJECT:** „Bringing youth together to foster understanding and tolerance”

**DONOR:** US Embassy in BiH

**DURATION:** 01.09.2014. - 30.04.2015.

In 2015 we continued with activities within “Bringing youth together to foster understanding and tolerance” with youth from Mostar and Prijedor.

We met project goals and through mutual activities decreased ethnical differences and establish mutual understanding. Youth from Prijedor for the first time visited their peers in Mostar.

Young people were hanging out together learn, met with well-known and successful persons from Mostar, as well as natural, cultural and historical values of the City of Mostar. Also youth from Mosar visited Prijedor, where they all went to the pop star concert, attended educations, visited National Park “Kozara”, visisted dancing studio and school for models, had coffe with the famous actor from Prijedor and visited clutural and sports facilliteis in Prijedor.



Two volunteer actions were developed and realized, in Mostar youth arranged schoolyard in front of the Construction High School, cleaned school yard, painted goals, set up benches and rubbish bins. Their initiative has prompted the director of the school to find a means to set up a fence around the whole school in the value of around 20,000.00 KM. The action has spent 456 volunteer hours, and the total value of in kind

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contribution was 21,619.31 KM. Young people from Prijedor arranged land in the inhabited place Pećani in Prijedor, where they built and set up a children's playground. The action has spent 512 volunteer hours, and the total value of in kind contribution was 4596.98 KM.

### VALUE OF VOLUNTEER ACTION IN MOSTAR

DONOR	Category (business, government, media, citizens, NGO, public institutions)	Way of contribution (money, material/goods, services)	Value of the action in KM
US Embassy in BiH		Money	1.619,31
Construction High School „Jurja Dalmatinca“, u Mostar	Public institution	Good and services	20.000,00
<b>Total</b>			<b>21.619,31</b>
<b>Number of voluntary hours</b>			<b>456</b>

### VALUE OF VOLUNTEER ACTION IN PRIJEDOR

DONOR	Category (business, government, media, citizens, NGO, public institutions)	Way of contribution (money, material/goods, services)	Value of the action in KM
US Embassy in BiH		Money	3.196,98
Tire repair shop „Miljatović“, Prijedor	Private business	Goods	250,00
„Water supply“ A.D. Prijedor	Public business	Services	300,00
„Niskogradnja Marjanović“, Prijedor	Private business	Goods	150,00
„Beton Gal“, Prijedor	Private business	Goods	400,00
Local government Prijedor	Government	Goods	300,00
<b>Total</b>			<b>4.596,98</b>
<b>Number of voluntary hours</b>			<b>512</b>

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**PROJECT:** „Children Smile's Camp 2015“  
**DONOR:** “ ArcelorMittal d.o.o. Prijedor”  
**DURATION:** 01.02. - 30.04.2015.



For the fourth year in a row we organized children's camp on Mountain Kozara through a project called Children Smile's Camp 2015", with financial support from Arcelor Mittal Foundation from Prijedor and the approval of the Ministry of Education and Culture. The participation in the camp took about 100 children from four primary multiethnic schools in the City of Prijedor and their teachers.

They spent time in nature, learning, having fun and recreating.

Through interactive workshops, children were developing their creative skills, learned about the sport, traffic, first aid, modeling. Activities promoted activism and volunteerism, with the aim



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of socialization of children from different ethnic groups.

New friendships, modeling creations from recycled materials, engaging in traffic by bike, sports events, scout skills, and creative workshops for making jewelry, souvenirs and masks for a costume party, preoccupied the attention of children and their teachers during the camp. Care for children was dedicated to 8 workshop leaders, 5 teachers, and 8 domestic and 10 foreign volunteers. Foreign volunteers shared stories about life in USA, Brazil, Spain, Russia, Germany, Macedonia, Ukraine, Argentina, Egypt, and Mexico.

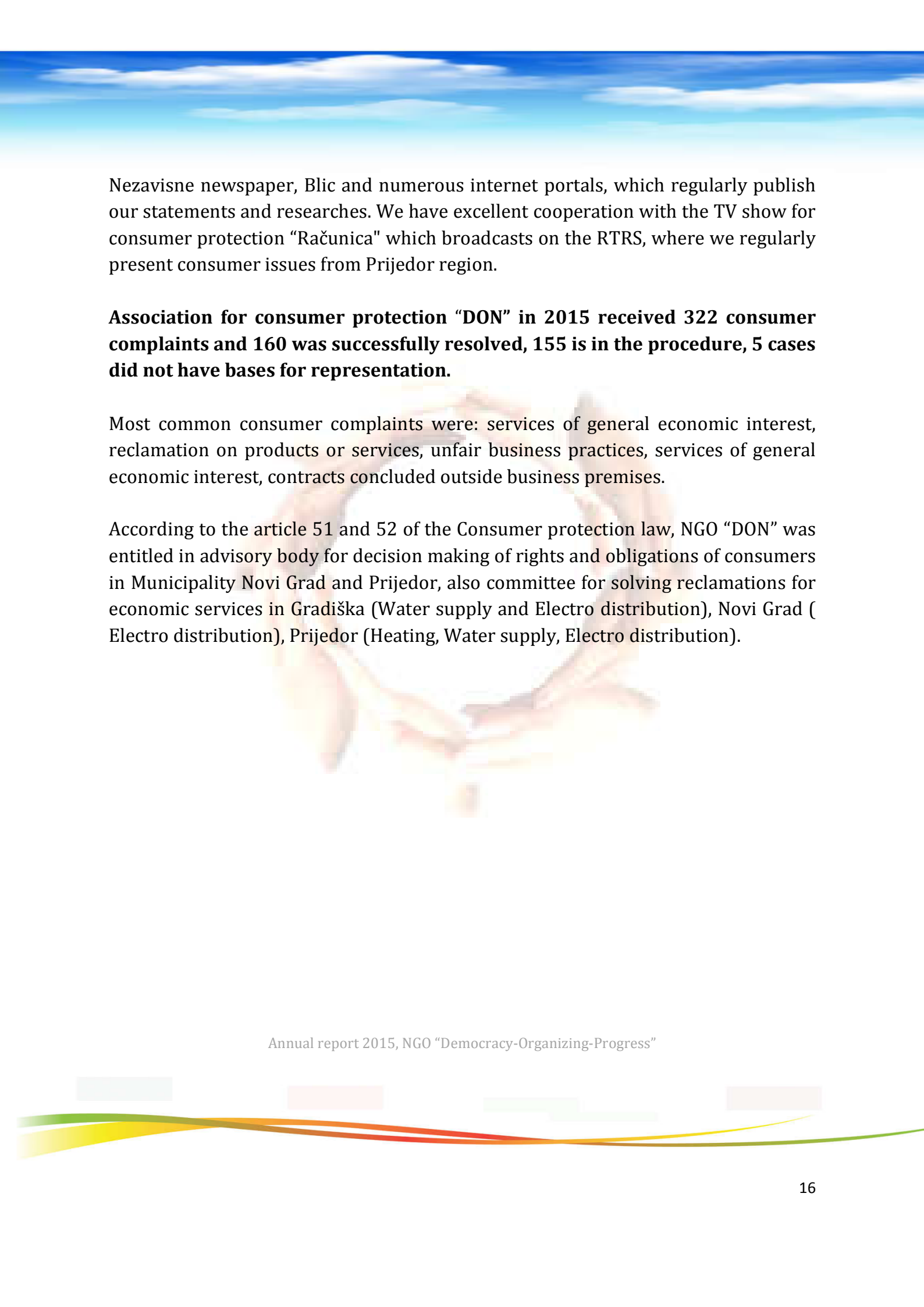
## **WORK ON CONSUMER PROTECTION IN 2015**

In 2008 in our work we introduced new strategic program, consumer protection. We are one out of 8 consumer protection Associations registered at the Department for consumer protection, Ministry of Trade and Tourism, Government of Republic of Srpska. During last year we were regularly conducting:

- Control the price of basic food items each month in four shopping centers in Prijedor;
- Monitoring of issuing fiscal receipts to consumers within service providers;
- Control of seasonal discounts and sales in Prijedor and other towns of Prijedor region;
- Representation of consumers in front of service providers;

Since the beginning of the consumer protection we provide legal advice to citizens in case of violation of consumer rights by retailers and service providers. In order to better inform citizens about consumer rights all activities related to consumer protection are published on the website of the Association, and the Facebook page of the Association for Consumer Protection DON. We are regular interlocutor of





Nezavisne newspaper, Blic and numerous internet portals, which regularly publish our statements and researches. We have excellent cooperation with the TV show for consumer protection "Računica" which broadcasts on the RTRS, where we regularly present consumer issues from Prijedor region.

**Association for consumer protection "DON" in 2015 received 322 consumer complaints and 160 was successfully resolved, 155 is in the procedure, 5 cases did not have bases for representation.**

Most common consumer complaints were: services of general economic interest, reclamation on products or services, unfair business practices, services of general economic interest, contracts concluded outside business premises.

According to the article 51 and 52 of the Consumer protection law, NGO "DON" was entitled in advisory body for decision making of rights and obligations of consumers in Municipality Novi Grad and Prijedor, also committee for solving reclamations for economic services in Gradiška (Water supply and Electro distribution), Novi Grad ( Electro distribution), Prijedor (Heating, Water supply, Electro distribution).

**PROJECT:** "Informing and educating consumers from Prijedor region about consumer rights"

**DONOR:** Government of RS, Ministry of trade and tourism

**DURATION:** 01.11.2014 - 31.03.2015.



In accordance with the Consumer Protection Act, we continued with activities to inform consumers about consumer rights in the area of Prijedor, Novi Grad and Kozarska Dubica.

„We worth as much as we know” is our slogan in work with consumers.

Information and introduction to the Consumer Protection Act, and the manner of exercising consumer rights in Prijedor region was done in 2015 through educational workshops in 8 local communities in Kozarska Dubica and Novi Grad, 5 "Coffee with consumers in Prijedor, Novi Grad and Kozarska Dubica, 3 TV shows, radio shows and 4 distribution of info material on 3 info booths. In addition to the education of citizens are familiar with the institutions dealing with the protection of consumers in the Republic of Srpska and how to exercise rights.

#### **„DON” in contact with consumers**

To inform consumers, we organized 3 info booths in Prijedor, Kozarska Dubica and Novi Grad where volunteers of DON shared the brochures and information leaflets.

In direct contact with citizens, we found out what mostly they are concerned about and informed them of their consumer's rights.



## MONITORING OF THE ELECTORAL PROCESS IN 2015

Since the very beginning we are working on monitoring the electoral process. After the elections in 2012, we started looking for new opportunities to improve the election process which was one of the conclusions of the conference held after the elections in 2012.

The Council of Europe in cooperation with the Central Election Commission organized a training set of 20 NGOs and about 160 representatives who after the testing were assigned to the Certificate, which provide them further possibilities for activities with observers and election monitoring.

Eight representatives of our Association were awarded with Certificates. Beside our employees in the process were included our volunteers that were observing previous elections. With the certificates they will be able to educate observers besides observing the elections.



Last year we worked as a member of the Coalition "Under magnifier" in the framework of the project "Free and fair elections in 2014: the answer of citizens. Because we care," coalition under the magnifier; For the upcoming period we have awarded three-year project "BASE" supported by European Union.

## STRENGTHENING OF CIVIL SOCIETY IN 2015

A large number of civil society organizations in Bosnia and Herzegovina operate at the local level. These are mostly small organizations, volunteer with limited technical and organizational capacities. Although there is no database of all registered organizations in BiH, the assumption is that it currently has around 12,000 whom mostly are associations, with a small number of employees (up to five employees).

The area of action of our Association refers to the contribution to the process of strengthening the capacity of civil society in promoting human rights and democratic reform in BiH. Our goal is to achieve that civil society organizations will be recognized for its contribution to the community and beyond as a serious and unavoidable factor of society.

Through a program of strengthening the capacity of civil society organizations we improve the knowledge and skills of representatives of civil society for their active participation in public policy, advocacy, and contribute to the active participation of associations in programming and monitoring the use of public funds.

In Prijedor, in the field of strengthening civil society, our Association is an indispensable factor. We are recognized as a leader in the promotion and implementation of important social values: peace and non-violence, protection of human rights, strengthening the capacities of civil society organizations, the rights of vulnerable groups and the fight against corruption. Authorities recognize us as relevant partner in the establishment of true and real dialogue through which can be mobilized all capacities of the local community in solving citizen problems.

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**PROJECT:** Coalition „BRANA“

**DONATOR:** USAID

**TRAJANJE:** 15.05.2015. - 29.02.2016



NGO “DON” is a member of the Coalition „BRANA“, supported by USAID, that conducts monitoring and analyses procedure of recovery after the flooding in overall 78 local communities influenced with the flooding. Also the coalition collect data about invested means for recovery, it's spending and regularly informs public through web site created for its purposes. Citizens can over web site [www.brana.ba](http://www.brana.ba) inform about investment of donations and report eventual misuse and share positive experiences about invested donations after the flooding.


Our task is to visit beneficiaries of donations in Prijedor region.

- We visited 26 households that were reconstructed with donor means in Prijedor.
- In Prijedor region we visited 31 donations to Schools, public institutions, bridges, drainage canals, landslides, reconstruction of sewage system...
- 99 citizens attended 4 public discussions in Prijedor, Novi Grad, Kostajnica and Kozarska Dubica on topic “Informing citizens about the size of damages caused by 2014 flooding and possibilities for receiving support”.
- Info booth in Prijedor was organized and citizens were informed about ways of reporting misuse of flooding recovery funds and positive practices.
- Total flooding damage in Prijedor is estimated on 15,020,000 KM.
- From this we have 4900 facilities and 16000 hectares of land.
- Former amount of donations in Prijedor around 10,000,000 KM. Until now, the reconstructed 222 houses.

Most users that we visited are pleased to have been selected to receive donations. There were several dissatisfaction toward contractors, which were recorded and forwarded to the donor, after which the corrections of unprofessional work were done.



## COMMUNITY BUILDING IN 2015



Almost 17 years, through a strategic program Work on building communities, we improve the quality of life within local communities, responding to citizens' needs and offering new solutions for problems in the local community.

The engagement of human resources and other sources of support in the community, as well as raising awareness of citizens, we contributed to build lasting cooperation between representatives of local communities, local authorities, businesses and other stakeholders, and thus ensure long-term sustainability of local civic initiatives, through the active participation of citizens the development of local communities.

How important is the process of working with local communities in which the "DON" included shows by the fact that the National Assembly of RS in December 2012. Passed a significantly Instruction about elections in local communities, which is important innovation because citizens will have opportunity to in the transparent way select representatives of the local community Council. Many municipalities already started to select local community representatives according to the Instruction.

Last year we continued to work on creation of a strategy of social non-profit housing in Banja Luka and BPK Canton. The strategy for Banja Luka was adopted in the first trimester of 2015. On this occasion worked closely with representatives of the executive and legislative powers.

Also we worked on development of local communities in Prijedor and Sanski Most through project „Pro – Budućnost “Cooperation to Cooperating to reconciliation and community development”.

**PROJECT:** „Pro – Budućnost “Cooperating to reconciliation and community development” –

**DONOR:** Foundation Mozaik

**DURATION:** 04.08.2015. - 04.02.2016.

Project: “Cooperating to reconciliation and community development” contribute to development of unity among all citizens. The project joins citizens in solving mutual issues important for all community members regardless of ethnicity. Activities lead to development of the sense of community and mutual support and understanding.

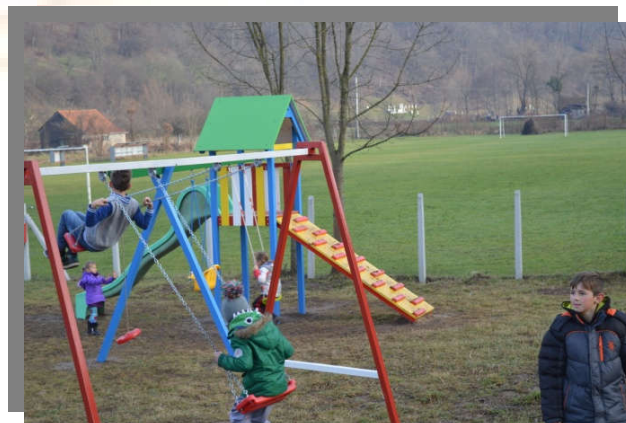


Project goal is to contribute to building of trust among all BiH citizens.

“Project PRO-Budućnost of (USAID) implements Catholic Relief Services in cooperation with Foundation Mozaik, Caritas Bishops' conference BiH, Tuzla Citizens, and Helsinki Citizens' Assembly Banja Luka.

Project participants were two local governments and two local communities in Prijedor - MZ Urije II and Sanski Most – MZ Stari Majdan. 14 Association of women and local communities from Sanski Most and Prijedor were participants in the project.

Through a set of education for women's associations from different ethnic communities on the management organization, managing administration, organizing voluntary actions and the participation in the implementation of the action and the mobilization of local resources, we have built the capacity of participants that in the future can continue similar activities in their communities.







Educations were followed with voluntary actions for building of two children playgrounds in Prijedor and Sanski Most.

Total in kind contribution of community was 6575 KM, 75 volunteers engaged in two actions and 1786 invested voluntary hours.

## ACTIONS IN COMMUNITIES

Name of donor	Category (business, government, media, citizens, NGO, public institution)	Contribution (money, material/goods, services)	Amount in KM	Number of voluntary hours
Foundation Mozaik ( USAID and CRS)		Money	2900,00	
Local community Urije II, Prijedor	citizens	Money, goods and services	955,00	86
Local community Stari Majdan, Sanski Most	citizens	Money, goods and services	5341,00	685
<b>TOTAL</b>			<b>9 196,00</b>	<b>771</b>

**PROJECT:**

1. „Support sustainable integration of displaced persons and refugees in Bosnia and Herzegovina”
2. “Support CEM II project in establishing the legal framework and capacity building in the field of social housing at local level”

**DONOR:** Catholic Relief Service

**DURATION:** 01.01. 2015. - 31.12.2015.



Within project Support sustainable integration of displaced persons and refugees in Bosnia and Herzegovina – 15 work plan were developed, study visits organized, moderated workshops for development work plans in Municipalities included in the project (13 participants). Conducted was social support to beneficiaries, payment of social benefit, informing and visiting beneficiaries, distribution of support and signing tripartite agreement. Workshops, meetings and conferences were organized aiming to strengthen capacities of beneficiaries.

We participated and informed 63 beneficiaries and organized monitoring for beneficiaries in Novo Goražde, Goražde, Ustikolina, Foča, Banja Luka, Prijedor, Gradiška and Trebinje. Informing and delivery for sustainable return for beneficiaries in Gradiška, Čelinac, Kozarska Dubica, Novi Grad, Prijedor and Banja Luka and established contact and attended meetings with work groups in Prijedor and Banja Luka, Čelinac, Novi Grad and Gradiška for beneficiaries of the project.

Filed visits were organized, interviewing with potential beneficiaries, development of social and economical map for all families. Organized training on topic “Rights of returnees – approach to local community” for 70 beneficiaries in Olovo, Trebinje, Prijedor, Banja Luka, Gradiška and Eastern Bosnia.

Support CEM II project in establishing the legal framework and capacity building in the field of social housing at local level – developed 5 local action plans for Tuzla, Srebrenik, Živinice, Lukavac and Goražde).

## ECONOMIC STRENGTHENING OF CITIZENS

Lifelong learning refers to "any activity of life-long learning in order to improve the knowledge, skills and competences within a personal, civic, social or professional activity of the individual". Lifelong learning is the idea of establishing learning at all stages of life and in all forms in which the (formal, non-formal and informal).

The concept of lifelong learning is most often associated with economic goals, such as improved competitiveness and permanent employment. On the other hand, should not be ignored equally important objectives that contribute to the more active role of the individual in society. These goals are fostering social inclusion, active citizenship and personal development.

Our experience dates back beyond the borders of our country (Italy, Hungary, Sweden, etc.) where we learned about the importance of creating opportunities to acquire new knowledge through informal civic-education, obtaining a certificate that will make it easier to find new jobs, and also the recommendation to employers that the participants obtained very high-quality theoretical and practical training and have gained a high level of knowledge and certification.

During 2015 we implemented the following project dedicated to this strategic objective:

- „Self-employment through wickerwork” – Municipalities Šamac and Domaljevac – Šamac
- „ Let's preserve tradition and help others“-UNDP” Municipality Domaljevac - Šamac

**PROJECT:** „Self-employment through wickerwork” – Municipalities Šamac and Domaljevac - Šamac

**DONOR:** UNDP – LOD IV

**DURATION:** 22.06.2015. - 21.04.2016.



For years we are working and introducing new practices of informal adult education, through targeted training in various fields for interested unemployed persons. Creating new jobs depends on the different approaches all issues; we are working on innovative ways that can facilitate employment of acquiring new knowledge and skills through training in various topics of informal civic education.

In conversation with representatives of municipalities of Domaljevac Šamac and Šamac, we came to the information that the area of the two municipalities, before the war, was known for the cultivation of industrial willow and making basketwork products of the same and that the current production is very small.

This information led us to work on the self-employment of residents of the two municipalities, so as to provide them with training in the field of wickerwork production and industrial planting willow, as well as seedlings and other materials needed for planting industrial willow on their land.



Project continues in 2016, till now we have achieved:

- For 17 beneficiaries we completed a set of training in the field of "wickerwork production" in period of 13 days and 104 working hours. They learned about this topic and created products with the help of learned techniques
- For 17 users we held education in the field of "Cultivation of industrial willow", for 1 day and 8 hours duration. The users with the skills and prepare the land for planting.
- 7 beneficiaries planted industrial willow, the remaining 10 will plant in the Spring.
- The Fair was organized in Šamac, where they presented the developed products in the course of education as well as the results of the informal education and the opportunities offered by non-formal education to the citizens and representatives of local governments. At the fair products were sold and the income from the sale was spent for the purchase of presents for socially disadvantaged children from both municipalities.



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**PROJECT:** „ Let's preserve tradition and help others “

**DONOR:** UNDP and Municipality Domaljevac-Šamac

**DURATION:** 01.02. 2014. - 30.11.2015.

After the floods of 2014, a logical continuation of activities in the field of Domaljevac municipality, was repairing these damages and normalization of life.

Irreparable harm suffered cultural goods of Posavina where the water literally for one night took what was created and kept for centuries. Handicrafts made on canvas and wood were especially vulnerable. The old and weak people in the first place had the need for organized care of vulnerable persons. A similar fate is going through the non-governmental sector where there is a great need for his involvement but a lot of ignorance and lack of organization.

The idea was to combine these seemingly unrelated social elements. Education of 15 volunteers on topic of care for elderly persons and 10 volunteers in development of decorations from wood and textile. Also strengthening civil society organizations that continue care for elderly we created the preconditions for better situation in Municipality.



On the Fair we presented to the public handicrafts, traditional values and promote tourist potential.

Local governments and Cantonal government recognized and supported this way of work and proposed and suggested this model for application in other local communities.

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## REVIEW THE MOST IMPORTANT NON-PROJECT ACTIVITIES IN 2015

- Organizing of round table dedicated to International Day of women in the country side and Worlds food Day. On the round table attendees were representatives of female associations from Prijedor and Sanski Most, representatives of local governments and rural local communities from Prijedor.
- Organizing of round table dedicated to 5<sup>th</sup> December, International Volunteer day in Hotel "Prijedor", where awards and voluntary cards were awarded to best volunteers of Prijedor for 2015. Attendees were citizens, civil society organizations, volunteers from Prijedor.
- NGO "DON" is a member of Committee for Social protection and inclusion of Prijedor within project "Support to permanent solutions of revised strategy for implementation of the Annex VII of Dayton Peace agreement".
- NGO "DON" is a member of Local operative team and work group for economical sustainability.
- NGO "DON" is a member of work group "Pro Budućnost" project for Municipalities Prijedor and Sanski Most.

### **PARTICIPATION AT CONFERENCES, NETWORKS, TRAININGS AND EDUCATIONS, DEVELOPMENT AND IMPLEMENTATION OF STRATEGIES:**

- 02.02.2015. Banja Luka, meeting with Ministry of Trade and Tourism and presentation of the project of consumer protection associations - 2 representatives of NGO "DON".
- 16.02.2015. Banja Luka, work groups for development of the consumer protection program - 1 representative of NGO "DON".



- 05.06.2015. Advisory body of Municipality Novi Grad about rights and obligations of consumers of economic services – 1 representative of NGO “DON”.
- 05.08.2015. Advisory body of Municipality Novi Grad about rights and obligations of consumers of economic services – 1 representative of NGO “DON”.
- 12-13.03.2015. Bijeljina, Conference dedicated to The Worlds Consumer Day - 2 representatives of NGO “DON”.
- 19.02.2015. Sanski Most, Round table “Education for peace in transitional societies” – Pro Budućnost - 1 representative of NGO “DON”.
- 25.02.2015. Committee for Social protection and inclusion of Prijedor within project “Support to permanent solutions of revised strategy for implementation of the Annex VII of Dayton Peace agreement” - 1 representative of NGO “DON”.
- 29.05.2015. Committee for Social protection and inclusion of Prijedor within project “Support to permanent solutions of revised strategy for implementation of the Annex VII of Dayton Peace agreement” - 1 representative of NGO “DON”.
- 02.10.2015. Committee for Social protection and inclusion of Prijedor within project “Support to permanent solutions of revised strategy for implementation of the Annex VII of Dayton Peace agreement” - 1 representative of NGO “DON”.
- 25.03.2015. Presentation of criteria for application for the project within Pro Budućnost project - 1 representative of NGO “DON”.
- 22-24.04.2015 Vlačić – Seminar for development proposal for election observation toward EU funds - 2 representatives of NGO “DON”.
- 20.05.2015., 18.03.2015., 25.10.2015., 04.11.2015., 25.11.2015., 08.12.2015., Monitoring of local assembly in Prijedor - 1 representative of NGO “DON”.
- 29-30.05.2015. Banja Luka, Fair for the grantees for the US Embassy in BiH - representative of NGO “DON”.
- 05.11.2015. Public discussion “Budget draft of Prijedor for 2016” - 1 representative of NGO “DON”.

- 10.06.2015. International youth association Fair „SONVO“ – 5 representatives of NGO „DON“.
- 26-31.12.2015. Fair „New Year's fairy tale“ in organization of Tourist Organization of Prijedor – 6 representatives of NGO „DON“.
- 17.03.2015. Participation in the regional roundtable of the members of Coalition „Under magnifier“. On the round table annual Coalition report was presented and discussion was held about selection of members of election boards – 2 representatives of NGO „DON“.
- Attendance on the round table in organization of Centre for Public Safety Prijedor under the title „Institutional fight against corruption“- 4 representatives of NGO „DON“.
- 22.04.2015. Attendance on the 1<sup>st</sup> UNDP Conference „Dialogue for future“, Sarajevo – 1 representative of NGO „DON“.
- 21. and 29.09.2015. Attendance on the 2<sup>nd</sup> Conference „Dialogue for future“, Mostar – 1 representative of NGO „DON“.
- 14.10.2015. Attendance of the round table „The presentation of analyzes of the situation in the field of social protection and inclusion in Prijedor “, organized by the Centre for Social work – 1 representative of NGO „DON“.
- 12.10.2015. Attendance of the „A year after the elections: Is there the political will to amend the electoral law?“ in organization of the Coalition „Under magnifier“ – 5 representatives of NGO „DON“.
- 04.03.2015. Conference „Election legislation in BiH“ in organization of the Coalition „Under magnifier“- 5 representatives of NGO „DON“.
- 05.03.2015. Conference Save the children, Sarajevo – 6 representatives of NGO „DON“.
- In 2015. Two meetings of the Network „Volunteering“ were organized. Local volunteer service „DON“ Prijedor as a member participated on both meetings. (1<sup>st</sup>: 24<sup>th</sup> and 25<sup>th</sup> of February, 2<sup>nd</sup>: 15<sup>th</sup> December). Meetings were dedicated to the work plan for 2015, division of tasks among members, and further work of the Network. The minimum work standards in LVS functioning were presented – 3 representatives of NGO „DON“.
- Strategic planning of the Network „Volunteer“ in period 24.-26.03.2015. – 1 representative of NGO „DON“.

- Annual Assembly of the Voluntary service of Republic of Srpska organized on the 15<sup>th</sup> December 2015 – 1 representative of NGO “DON”.
- Participation in the five-day training „Power of informal education“ organized by Ministry of family, youth and sport in cooperation with BIJ from Belgium on November 2015 - 1 representative of NGO “DON”.
- Attendance on the UNDP Conference in Kiev „How do successfully reform decentralization“, December 2015 – 1 representative of NGO “DON”.

## ORGANIZATION OF INFO BOOTHS

- **The World Consumer Rights Day:** On the occasion of 15th March, the World Consumer Rights Day, we organized info stand where volunteers "DON" shared citizens brochures and information leaflets, which served to inform them about consumer rights.



## HUMANITARIAN ACTIONS IN 2015.

- Within DON's voluntary action "It's good to be good" and with and with the support of the Faculty for Economics and IT technologies from Prijedor and the IT equipment store "East Code" we donated 10 PCs to the Elementary School "Mladen Stojanović" in Ljubija, 5 PCs Elementary School "Petar Petrović Njegoš" in Busnovi and 3 PC to branch School "Petar Kočić" in Gornja Puharska.
- Within action (25-27<sup>th</sup> December 2015) we collected, packed and 250 New Year packages to socially endangered children in Prijedor. 60 volunteers participated in the action and invested 120 voluntary hours. NY packages were distributed to children over Santa Clause and they all socialized and have nice time together.
- We are thankful to all citizens that participated in the action and we are proud that once again we showed that Prijedor is the city of great heart.
- This year we surprised children from Municipalities Šamac and Domaljevac – Šamac that also got packages.

## “DON” VISIBILITY IN 2015

Activity	Statistics
Number of published news on internet site <a href="http://www.donprijedor.com">www.donprijedor.com</a> ;	60
Number of visits <a href="http://www.donprijedor.com">www.donprijedor.com</a> ;	Over 200 000
Number of published articles in electronic and printed media, TV	Over 200

### FACEBOOK PAGES

Activity	Statistics
Udruženje DON	1811 likes 176 news
Kamp dječijih osmjeha	789 likes
Udruženje za zaštitu potrošača	554 likes
Lokalni volonterski servis "DON"	342 likes



## PROJECT AND SOURCES OF FUNDING IN 2015, PLAN FOR 2016.

<b>Strategic goal 1. Humanitarian, volunteering and educational goals</b>			
<b>Donor</b>	<b>Project</b>	<b>Spent in 2015 /KM</b>	<b>Plan for 2016</b>
DFF	Active youth for better future	35.969,94	-
US Embassy	Bringing youth together to foster understanding and tolerance	17.678,92	-
Arcelor Mittal Foundation	Children Smiles' Camp 2015	29.000,00	-
Arcelor Mittal Foundation	Children Smiles' Camp 2016		29.000,00
TOTAL		82.648,86	29.000,00
%		31,94%	12,77%
<b>Strategic goal 2. Consumer protection</b>			
<b>Donor</b>	<b>Project</b>	<b>Spent in 2015 /KM</b>	<b>Plan for 2016</b>
Ministry of Trade and Tourism (MTT) - RS	Informing and educating consumers from Prijedor region about consumer rights	7.758,00	-
MTT - RS	Regular activities on consumer protection	6.000,00	6000,00
MTT - RS	Educated trader-protected consumer	761,60	12.848,40
TOTAL		14.519,60	<b>18.848,40</b>
%		5,61%	<b>8,30%</b>
<b>Strategic goal 3. Monitoring of electoral process</b>			
<b>Donor</b>	<b>Project</b>	<b>Spent in 2015 /KM</b>	<b>Plan for 2016</b>
USAID	Coalition "Under magnifier"	2.902,61	-
EU	Coalition "Under magnifier"	311,27	104.520,12
TOTAL		3.213,88	104.520,12
%		1,24%	46,02%
<b>Strategic goal 4. Strengthening of civil society</b>			
<b>Donor</b>	<b>Project</b>	<b>Spent in 2015 /KM</b>	<b>Plan for 2016</b>
USAID	BRANA	9.193,13	4.966,87
TOTAL		9.193,13	4.966,87

%		3,55%	2,19%
<b>Strategic goal 5. Community building</b>			
<b>Donor</b>	<b>Project</b>	<b>Spent in 2015 /KM</b>	<b>Plan for 2016</b>
USAID, Mozaik	Cooperating to reconciliation and community development	7.162,19	5.837,81
CRS	Support sustainable integration of displaced persons and refugees in BiH	25.739,93	31.475,75
TOTAL		32.902,12	37.313,56
%		12,71%	16,43%
<b>Strategic goal 6. Economic empowering of citizens</b>			
<b>Donor</b>	<b>Project</b>	<b>Spent in 2015 /KM</b>	<b>Plan for 2016</b>
UNDP	Let's preserve tradition and help others	60.564,27	
UNDP	Self-employment through wickerwork	55.761,37	32.483,63
TOTAL		116.325,64	32.483,63
%		44,95%	14,30%
<b>TOTAL:</b>		<b>258.803,23</b>	<b>227.132,58</b>



### PROJECTS AND SOURCES OF FUNDING IN 2014

Donator	Project	Spent in 2014 in KM
IPA, European Commission	"Community Centre"	45,441.38
Višegrad fund	„Community media +“	10,918.53
UNDP	„Leadership to employment II „ „Educated yourself to help others II“	31,622.21
CRS	„Development of strategy and action plan for BP Canton, Goražde and Prijedor“	31,016.10
CRS	„Development of strategy of social nonprofit housing in Banja Luka“	14,400.00
Helsinki Citizens' Assembly, Banja Luka	„Citizen Solidarity for peace“	500,00
UNDP	„ Help flooded areas in Šamac“	31 376,00
UNDP	„Help flooded areas in Domaljevac“	39,127.60
Government of RS, Ministry of Trade and Tourism	„Education of consumers from Prijedor region“	12,600.00
Arcelor Mittal Foundation	„Children Smile's Camp 2014“	29,000.00
UNICEF, Save the Children	“Child Friendly Space”	18,852.00
UNESCO	„Dialogue for future-Kozara 2014“	50,502.90
USAID, The Kingdom of Norway	"Free and fair elections in 2014: the answer of citizens. Because we care," coalition under the magnifier;	80,866.07
The Kingdom of Norway	Street actions within project "Free and fair elections 2014: answer of citizens: Because we care", Coalition under the magnifier	3,335.26
Government of RS, Ministry of Trade and Tourism	Regular activities on consumer protection	4,800.00
Social Development institute Kft, CCI	The campaign "No excuses - Europe now"	400,00
Government of RS, Ministry of Trade and Tourism	„Informing and educating consumers about consumer rights in Prijedor region“	10,242.00
USA Embassy in BiH	„Bringing youth together to foster understanding and tolerance“	8,312.60

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### PROJECTS AND SOURCES OF FUNDING IN 2013.

Donator	Project	Amount of donation-KM
Foundation ArcelorMittal	„Children Smile's Camp 2013“	29,000.00
FIGAP	„Educate yourself = Path to economically strong woman“	12,000.00
UNDP	„Leadership to employment“	46,180.00
UNDP	„Educate yourself to help others“	30,632.00
IPA, European Commission	„Civil society in action for dialogue and partnerships“	16,983.96
EIDHR, European Commission	“New local communities for new local governments in BIH”	13,834.80
The Government of the Republic of Srpska, Ministry of Trade and Tourism	"Holders of consumer protection at citizen service"	13,434.22
The Government of the Republic of Srpska, Ministry of Trade and Tourism	Annual administrative costs for consumer protection	4,800.00
City of Prijedor	Prize from the City of Prijedor for particularly valuable results in the field of civil society development and promotion in Prijedor	1,500.00
City of Prijedor	Co financing for realization of activities within project "Community Centre"	5,000.00
CRS	Co financing for realization of activities within project "Community Centre"	3,609.60
IPA, European Commission	"Community Centre"	50,865.12
Višegrad fund	Community media +	9,637.24
UNDP	Leadership to employment II Educate yourself to help others II	21,527.79
CRS	Draft development of strategy and action plan for BP Canton, Goražde and Prijedor	233.90

## THE MOST IMPORTANT ACHIEVEMENTS IN 2015.

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
"Dialogue for future – Active youth for better future"	Prijedor, Sanski Most, Bihać, Novi Grad	UNDP	10 representatives of student councils from 4 high schools from Prijedor, Sanski Most, Novi Grad, Bihać (40 in total)	Students of High Schools from 4 local communities (Prijedor, Sanski Most, Novi Grad and Bihać)	<p>Objectives:</p> <ol style="list-style-type: none"> <li>1. Developed capacities of student councils.</li> <li>2. Build reconciliation and trust among youth</li> <li>3. Promoted volunteering and youth activism in solving priority issues</li> </ol> <p>Results:</p> <p>54 students (30 boys and 24 girls) educated about proposal development, conduction of the survey, mobilization of local resources and implementation of action on local level. Implemented 4 youth voluntary actions in 4 communities. Promoted project activities over facebook pages, to over 12 577 citizens, over web site to over 30 000 citizens monthly.</p>

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
Pro Budućnost – “Cooperating to reconciliation and community development”	Sanski Most, Prijedor	USAID I CRS	14 female associations from Prijedor and Sanski Most, citizens of local communities.	Citizens of local communities Urije II in Prijedor and Stari Majdan in Sanski Most, municipalities.	<p>Objectives:</p> <p>1. Improved living conditions in rural local communities in Prijedor and Sanski Most; 2. Strengthened and promoted role of women in reconciliation processes in local communities</p> <p>Results:</p> <p>1. Implemented 2 citizen actions of building up children playgrounds in Prijedor and Sanski Most.</p> <p>2. Conducted campaign of mobilization of local resources in (Prijedor and Sanski Most), promoted activities over electronic and printed media.</p> <p>Collected over 30% of contribution in money, goods and services from citizens, local governments and business.</p> <p>Strengthened capacities of female CSOs in building up of peace and reconciliation in multiethnic communities.</p>

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
"Self-employment through wickerwork"	Municipalities Šamac and Domaljevac Šamac	UNDP	17 unemployed persons	17 families and 2 local communities	<p>Objectives: 1. Stimulate the development of self-employment and informal - civic education; 2. Increase the level of training and acquisition of skills for the working population; 3. Promotion of non-formal education and lifelong learning.</p> <p>Results: Identified and educated 17 persons through informal education (wickerwork production, cultivation of industrial willow, setting up 17 plantation of industrial willows, development of business plan and basics of marketing, organization of Fair). Developed data base available to all relevant institutions about attendees of in formal education program. Promoted importance of traditional values and informal civic education.</p>
Coalition "BRANA"	Municipalities of Prijedor region and	USAID	500 citizens that received donations	10000 citizens from Prijedor, Kozarska Dubica, Novi Grad and Kostajnica	<p>Objectives: Contribute to transparency of the recovery of flooding and strengthening of overall transparency and responsibility in work of public institutions, private sector and donors in BiH.</p> <p>Results: Collected information from local governments about donations/funds for recovery of flooding. Conducted field visits and audit of donations, audit of received complaints. All collected information from field was uploaded to the database of the Coalition and web site. Public from target municipalities were informed about recovery of flooding process. Organized 4 public discussions. Grant beneficiaries are members of the Coalition "Brana" and support it's and contribute its functionality in the process of monitoring of the flooding recovery.</p>



## MOST IMPORTANT ACHIEVEMENTS IN 2014.

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Community Centre“	Municipalities Petrinja and Sisak in Croatia, Prijedor and Ključ in BiH	IPA, European Commission	cca. 1000 (500 RH, 500 BiH) CSOs, Members of marginalized groups	cca. 308 000 citizens of Prijedor, Ključ (123 000) in BiH. Citizens of Sisak and Petrinja (185 000) in Croatia.	Objectives: Improved access to services for all citizens and strengthen the regional identity of the civil society in the border areas;  Results: Increased levels of existing services, knowledge and skills of long-term unemployed and other socially vulnerable citizens in Sisak-Moslavina county, Cities Petrinja, Croatia, and Prijedor and Ključ in BiH; Informed citizens and stimulated civic activism; Developed partnerships in border regions and strengthened the influence of CSOs to facilitate faster adoption of EU standards in different sectors and improve service delivery to all citizens;
“Children Smile's Camp 2014”	Prijedor	Arcelor Mittal Foundation	100 students from 4 elementary schools from Prijedor, 18 domestic and foreign volunteers	Wider community	Objectives: Contribute to the development of the tourist offer of Kozara through new forms and methods of learning that students come in direct contact with nature and interaction of different activities;  Results: Created conditions for the implementation of programs School in nature and successful realization of educational tasks; Created conditions for the implementation of programs School in nature and successful realization of educational tasks;

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Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Free and fair elections in 2014: the answer of citizens. Because we care., „Coalition under the magnifier“	16 municipalities: Prijedor, Novi Grad, Koz. Dubica, Kostajnica, Bihać, Bos. Petrovac, Cazin, Bužim, Velika Kladuša, Krupa na Uni, Bos Krupa, Ribnik, Ključ, Sanski Most, Oštra Luka	USAID, The Kingdom of Norway	349 citizens	Citizens of Prijedor region – 16 municipalities: Prijedor, Novi Grad, Koz. Dubica, Kostajnica, Bihać, Bos. Petrovac, Cazin, Bužim, Velika Kladuša, Krupa na Uni, Bos Krupa, Ribnik, Ključ, Sanski Most, Oštra Luka. Citizens of BiH	Goal: contribute to free and fair elections in Bosnia and Herzegovina. Results: Reduced election fraud at 172 polling stations; 344 short-term and 5 long-term observers monitored the elections in 16 municipalities. Held 22 trainings for observers, organized street actions in five municipalities; Raised public awareness about electoral manipulation; Increased awareness among voters about the free expression of the will; Objectively informed about the electoral process in Bosnia and Herzegovina; Developed recommendations for electoral reform in BiH; Coalition of 7 CSOs which operated in Bosnia and Herzegovina and contribute to free and fair elections on the 12th of October 2014. Via telephone lines citizens had the opportunity to report violations of the electoral law of Bosnia and Herzegovina. We also monitored the work of the election administration, voter registration, and political campaigns.
„Development strategy and action plan of social nonprofit housing for BP Canton, Goražde and Prijedor“	BP Canton, Goražde, Prijedor	CRS	8-12 representatives of local governments	Citizens of BP Canton, Goražde, Prijedor	Objective: development of the document of social nonprofit housing for BP Canton, Goražde and Prijedor; Results: developed and adopted strategy of social nonprofit housing in BP Canton, Goražde and Prijedor; Developed capacities and introduced with practices from region representatives of local governments;

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
“Leadership to employment II” Kozarska Dubica „Educate yourself to help others II” Novi Grad	Kozarska Dubica and Novi Grad	UNDP	19 unemployed women from different ethnical backgrounds in Kozarska Dubica and 15 in Novi Grad, 15 representatives of CSOs from Kozarska Dubica.	Families of unemployed women that participated in the project , members of local CSOs and wider community, at least 10 000 people in Kozarska Dubica and Novi Grad	Objectives: Created conditions for new vacancies, improved capacities of working capable population, strengthened capacities of local CSOs;  Results: Identified and educated 34 unemployed persons (19 from Kozarska Dubica and 15 from Novi Grad) and 15 representatives of CSOs (15 representatives of Kozarska Dubica) through citizen informal education; Formed database of CSOs and unemployed persons that attended the education within the project; Promoted importance of informal education to wider public.
„Development of strategy of social nonprofit housing (SNPH) for Srebrenica“	Srebrenica	CRS	8-12 representatives of local governments	Citizens of Srebrenice	Objectives: develop strategy of social non profit housing in;  Results: developed and adopted strategy of social non profit housing in; Developed capacities and introduced with practices from region representatives of local governments;
„Development of strategy of SNPH for Banja Luka“	Banja Luka	CRS	8-12 representatives of local governments	Citizens of Banja Luka	Objectives: developed the document of social non profit housing for Banja Luka; Results: developed and adopted strategy of social non profit housing in Banja Luka; Developed capacities and introduced with practices from region representatives of local governments;

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Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
Child Friendly Space (CFS)	Prijedor, Novi Grad	UNICEF, Save the Children	142 children, 71 parent, from flooded local communities	Citizens of flooded local communities in Prijedor, Novi Grad, and wider communities	<p>Objectives:</p> <p>Provided psychological support to children who have been directly affected by floods in areas specially equipped for children; Ensured the availability of psychological assistance for children from vulnerable marginalized groups; Developed and taught mechanisms for confronting and overcoming highly stressed situations.</p> <p>Results:</p> <p>Opened two CFSs. Secured adequate spaces for children and provided psychological support; established and educated team to work with children in crisis situations; developed a program of psychosocial support for children in crisis situations (set of workshops for groups and individuals) and created daily and monthly work plan. Established team for field work, the children were informed about the establishment of the CFFS, designed and printed promotional materials. Children are taught relaxation exercises; Adequately treated in stressful situations and learned the skills for concentration and overcoming highly stressed situations.</p>
"Dialogue for future – Kozara 2014"	Prijedor – Kozara	UNESCO	Domaljevac, Šamac, Orašje, Maglaj, Dobož and Sanski Most (90 students 14-18 year old, 50% boys and 50% girls)	Municipalities Domaljevac, Šamac, Orašje, Maglaj, Dobož and Sanski Most affected by floods. 5 high and 1 elementary school and families of children	<p>Objectives:</p> <p>Developed reconciliation and respect for diversity; Increased participation of young people in the dialogue for development and social reform BiH.</p> <p>Results:</p> <p>Improved physical and mental health of children affected by floods in BiH; Developed tolerance and increased social cohesion of young people; Increased confidence-building and established the intercultural dialogue among young people; Developed action plans for volunteer activities in communities.</p>

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
Community media +	BiH, Serbia, Albania, Hungary, Poland, Slovakia.	Višegrad fund	18 representatives of CSOs from Western Balkan countries and EU	cca. 12000 citizens of western Balkan countries and EU	Increased local democratic structures and active citizenship through increased citizen involvement in local decision-making and advocacy campaign using the power of the media in the community; Built capacity of CSOs to mobilize citizens providing them with new and innovative tools and methods to activate and mobilize communities; Enabled NGOs to use the power of local media-radio; Pointed locally established CSOs in the local information centers; Strengthened the sustainability of the media in the community by building partnerships between CSOs, local authorities, local businesses and increase knowledge about diversification and maintenance resources; established effective cooperation between and V4 (Western Balkans) ZB partners in supporting and mentoring in community initiatives;



## THE MOST IMPORTANT ACHIEVEMENTS IN 2013.

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
„Children Smile's Camp 2013“	Prijedor City	Foundation ArcelorMittal, Prijedor	200 students, 4 elementary schools - Prijedor, 25 domestic volunteers	Citizens of Prijedor, cca 5000	Organized school in nature through interactive teaching methods. Developed creativity in young people Used and promoted the interactive aspect of learning. Young people of different multi-ethnic groups socialized together. Improved and promoted youth activism.
"Civil society in action for dialogue and partnerships"	BiH, Mostar, Tuzla, Prijedor, Zavidovići, Bihać and Prijedor	European Commission through IPA cross border cooperation program	Cca. 550 local and international CSOs, networks, local and cantonal governments	Citizens of BiH cca. 150 000	Ensure organizational/managing capacities of CSOs engaged in promotion of democratic management on local level, help actions of public advocacy and promotion of democratic potential of CSOs, support actions of CSO networking on local and regional level in BiH, help raise awareness about policies, decision making about EU standards of good management and citizen participation, help maintain cooperation of CSOs and local governments in BiH, their partners and other IPA countries and EU members. Action aimed to help strengthen democratic influence of CSO in increase of civic participation on local policies/decision-making through promotion of cooperation agreement and CSO networking.

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Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
"New local communities for new local governments in BiH"	BiH	EIDHR, European Commission	229 Representatives of LCs, CSOs, Municipalities and cities, ministries	Cca 20 000 Citizens of BiH	Contribution to development of participative democracy on local level in BiH and strengthening civic influence on local decision-making processes; Transfer of responsibilities on LCs; Precise regulation of relations between municipalities / structure – MZ; Enable multiform LCs; Direct election of the LC president and council members; Mechanisms for inclusion of LCs in drafting of municipal budget; Informing LCs for application for municipal funds;
"Holders of consumer protection at citizen service"	Grad Prijedor, Municipality Novi Grad, Kostajnica, Oštra Luka, Gradiška, Kozarska Dubica	Government of RS, Ministry of Trade and Tourism	4000 Citizens and traders	50 000 Citizens of Prijedor, N. Grad, Kostajnica, Oštra Luka, Gradiska, Kozarska Dubica.	Consumers of wider Prijedor region introduced with Law on consumer protection and institutions and ways of gaining their rights; Raised informing of traders, service providers and citizens about Law on consumer protection; Initiated foundation of branch offices for consumer protection within DON; Established better cooperation within holders of consumer protection in RS and consumers in Prijedor region;
"Leadership to employment"	Kozarska Dubica	UNDP-LOD III	21 unemployed persons in Kozarska Dubica	6000 Citizens of Kozarska Dubica	Encouraged the development tourism and informal - civic education and socio-economic progress of the unemployed. Created the preconditions for the creation of new work vacancies; Improved training and acquired skills for working-age population; promoted tourism and non-formal education and lifelong learning.

Project	Location	Donor	Beneficiaries		Goal/Results
			Direct	Indirect	
"Educate yourself to help others"	Municipality Novi Grad	UNDP-LOD III	46 Unemployed persons and old elderly persons	5000 Citizens of Novi Grad	Educated 16 unemployed persons registered within Employment Office about importance of voluntary work and helping older and disabled; Formed a team of volunteers and a database for permanent care of the elderly, disabled; Promoted the importance of voluntary work to the general public as well as the importance of a continued partnership between CSOs and local authorities raising awareness of the benefits of cooperation in order to improve the support of marginalized population groups and support the employment of the unemployed;
Educate yourself = Path to economically strong woman	Prijedor	FIGAP, Gender center	15 Unemployed women from Prijedor	90 Families of unemployed persons	Reducing poverty through social empowerment of women to activate their potential in overcoming obstacles caused by their poverty and disadvantage in society through the provision of basic prerequisites for employment, provided the prerequisites for easier finding work for 15 women; Repaired training and acquire skills of 15 women that they can find employment the labor market, quality, expertise and professionalism, promote economic empowerment of women;

## Planned activities for 2016.



- “Children Smiles’ Camp 2016”- Foundation Arcelor Mittal;
- Educated trader – protected consumer – Ministry of Trade and Tourism RS.
- Coalition “Under magnifier” – European Union.
- Project „BASE“-Delegation of EU in BiH over IPA program 2014/Support civil society 2014.
- Coalition „Brana“-USAID.
- Cooperating to reconciliation and community development-USAID, Mozaik.
- Self-employment through wickerwork - UNDP.
- Regular activities on consumer protection.
- Realization of other programs and projects dedicated to mission and vision of association;

- Organization of Annual Assembly of association.
- Development of the strategic plan of association.
- Preregistration of association.
- Introduction of new strategic goals.

## Important segment of work of association



- Capacity building of the members of association- trainings, educations;
- Improvement of consumer protection in Prijedor region and wider;
- Development of philanthropy;
- Development of voluntarism;
- Organization of humanitarian actions as “It's good to be good” , etc...

